

See additional guidance in the email

FINAL NOTICE: ACT NOW; Your Medicaid Managed Care Payments Are At Risk

To: Virginia Medicaid MCO Network Providers Who Are Not Enrolled with DMAS

Date: January 31, 2023

Regarding Provider NPI < insert NPI >

We value your participation! If you're receiving this notice, you are not enrolled with the Department of Medical Assistance Services (DMAS) and must do so to continue receiving payment for services provided to our Virginia Medicaid/FAMIS members.

The Federal 21st Century Cures Act requires all providers, including servicing, ordering, or referring providers, who serve Medicaid members through Managed Care Organization (MCO) networks to enroll directly with DMAS through the Medicaid Provider Services Solution (PRSS) Enrollment Portal. Providers who do not initiate an enrollment application with DMAS by **February 28, 2023**, through the Medicaid PRSS portal ***will be terminated as a Virginia Medicaid MCO network provider, effective March 31, 2023***. Providers will be removed from MCO Medicaid networks and will no longer receive payments for Virginia Medicaid members enrolled in managed care.

You may receive this notice from multiple MCOs, but you only need to submit a single enrollment application. Providers who enroll with the Virginia Medicaid program are **NOT** required to accept Medicaid fee-for-service members as patients.

Instructions to complete this **mandatory** process are as follows:

Find the enrollment application by going to the new Provider Services Solution (PRSS) Enrollment Portal: <https://virginia.hppcloud.com/>. Click on Menu in the top left corner, select "Provider Enrollment," and then choose "New Enrollment." Should you have questions during the Virginia Medicaid enrollment process, please contact Gainwell at 1-888-829-5373.

Submit your application to Gainwell Provider Enrollment immediately through the PRSS enrollment portal. You may be asked to provide evidence of your submission, so we encourage you to keep a copy of your application. If you have any additional questions regarding how or why you were identified as a provider who needs to enroll in Virginia Medicaid, please call the PRSS Provider Enrollment Helpline at (804) 270-5105 or (888) 829-5373 or contact the Provider Enrollment email address at: vamedicaidproviderenrollment@gainwelltechnologies.com.

Thank you for your prompt attention and cooperation.