
Commonwealth Coordinated Care

 is a new program that combines your Medicare and Medicaid services into one health plan that also helps coordinate all of your health care needs.

For free, personalized insurance counseling, call the **Virginia Insurance Counseling Assistance Program (VICAP)** at **1-800-552-3402**.

Why change from regular Medicare and Medicaid?

- Medicare and Medicaid are separate programs that were never designed to work together. Commonwealth Coordinated Care is simpler: one program for all of your medical services.
- Commonwealth Coordinated Care has extra benefits Medicare and Medicaid don't offer.

When I was asked to enroll in Commonwealth Coordinated Care before, I said no. May I change my mind and join now?

- **Yes!** To sign up for the Commonwealth Coordinated Care program, call **1-855-889-5243** and choose one of the health plans available in your area.





What are some of the benefits of Commonwealth Coordinated Care?

- **It's easier.** You will have just one insurance card and it will work at the doctor's office, hospital and pharmacy. You will also have just one phone number to call for information.
- **You get a care coordinator to help you.** A person from your new health plan will call and help you understand your benefits. Your Care Coordinator also will help arrange and coordinate your health care services – for example, rides to the doctor.
- **You can get medical advice by phone any time of the night or day.** You can speak to a nurse any time you need to, including at night and on weekends.
- **You get extra benefits Medicare and Medicaid don't offer.** Some examples of those extra benefits include: additional foot care, dental cleanings, vision exams and more. Benefits vary depending on which health plan you choose.

Can I keep my doctor?

- Many people do keep their doctors. Call the helpline at 1-855-889-5243 to find out if your doctor is participating in Commonwealth Coordinated Care.
- If you checked last year and your doctor was not participating, you should check again. More doctors have signed up.

Does Commonwealth Coordinated Care cost more?

- There is no monthly cost for your health plan.
- You will have no copays when you see your doctors or specialists.

