



Commonwealth Coordinated Care Update – June 2015

Department of Medical Assistance Services (DMAS) thanks our Commonwealth Coordinated Care (CCC) stakeholders for your interest in CCC and dedication to keeping us informed of your CCC experiences. As a reminder, if you have a group that is interested in CCC education, please reach out to us at CCC@dmas.virginia.gov and the CCC Team will coordinate to meet your group's educational needs!

Stakeholders interested in updated enrollment data can find the monthly Enrollment Dashboard on our CCC website after the second week of the month at: http://www.dmas.virginia.gov/Content_pgs/altc-stkhld.aspx.

CCC Program Updates

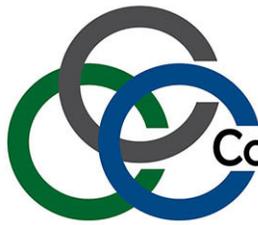
July 1 Rate Changes

The semiannual Member Enrollment Mix Adjustment (MEMA) for the Nursing Home Eligible (NHE) rate cells will be effective for July. This adjustment is made to reflect the distribution by plan of NHE members in Nursing Facilities and receiving Home and Community-Based Services.

Capitation rates are also being adjusted for the 2% increase in personal care and respite care rates that MMPs are expected to use in paying for personal care and respite care services.

As a reminder additional information about rate changes is available on the DMAS website:

- SFY 2016 Price-Based Rates (also applicable to the Medicare-Medicaid Financial Alignment (Dual Demonstration))
 - Nursing Facility Price-Based Reimbursement Rates Effective July 1, 2015 through June 30, 2016: http://www.dmas.virginia.gov/Content_atchs/pr/Copy%20of%20Price-Based%20Reimb%20Rates-07%2001%202015-06%2030%202016%20WEB%206%2015%202015.pdf
 - RUG Adjusted Nursing Facility Price-Based Reimbursement Rates Effective July 1, 2015 through June 30, 2016: http://www.dmas.virginia.gov/Content_atchs/pr/Copy%20of%20RUG%20Adjusted%20PB%20Rates%20Eff%2007%2001%202015-Web%206%2015%202015.pdf
- Specialized Care Rates
 - Medicaid Specialized Care Rate File for Medicare-Medicaid Financial Alignment (Dual Demonstration) – Effective July 1, 2015 through June 30, 2016:



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http://www.dmas.virginia.gov/Content_atchs/pr/Copy%20of%20SpecCare%20Dual%20Demonstration%20Rates%20SFY%202016%20Web%20Posting-06%2010%202015.pdf

API/NPI Changes for Providers Participating with CCC

A Medicaid Memo went out to providers on June 3, 2015 reporting that beginning July 1, 2015 all providers who provide services to individuals enrolled in CCC will be required to use a National Provider Identifier (NPI). The 2015 General Assembly added language to the 2014 – 2016 Biennial Budget that requires all providers of the CCC Program to acquire a NPI.

Please note that some providers that were once assigned API's, such as Service Facilitators, are now eligible to receive NPI's. If you are unsure if you are eligible to receive a NPI you can contact the National Plan & Provider Enumeration System (<https://nppes.cms.hhs.gov/NPPES/Welcome.do>). Please also note: providers not participating with the CCC Health Plans are not required to obtain an NPI. Providers may continue to use their API for fee for service claims and authorizations.

Please refer to the Medicaid Memo posted June 3, 2015 on the Medicaid Portal for further details.

Questions Regarding MLTSS

Stakeholders have reached out to CCC Program staff with questions about the new initiatives for moving additional Medicaid populations into managed care, also called Managed Long-Term Services and Supports (MLTSS). These initiatives are in the early planning stages and details are subject to change while public comment is under review. Preliminary program information is available on the DMAS website at http://www.dmas.virginia.gov/Content_pgs/mltss-home.aspx or you may email the DMAS team at vamltss@dmas.virginia.gov.

Additional Network Approvals:

As a reminder, MMPs have been newly approved to offer CCC services in several localities. Additional network approvals means the CCC program is moving forward with automatic assignment in the localities listed in the chart below. CCC eligible beneficiaries in these localities received their **automatic assignment letters in May** and a second notification letter in June.. Beneficiaries should also start receiving their **welcome packets from their new health plan** with their new insurance cards. CCC **automatic coverage will begin effective July 1, 2015** for these beneficiaries.



Localities Starting CCC Automatic Enrollment: Effective Coverage Date July 1, 2015		
Northern VA Region	Western/Charlottesville Region	Roanoke Region
Alexandria City	City of Staunton	Wythe
Arlington		
Falls Church City		
Loudoun		

CCC on the National Stage:

Recently, the Kaiser Family Foundation posted an Issue Brief: “Early Insights from Commonwealth Coordinated Care: Virginia’s Demonstration to Integrate Care and Align Financing for Dual Eligible Beneficiaries.” This brief includes information gathered from a diverse mix of stakeholders, including: State agency staff; medical, behavioral health, and social services providers; consumer advocates; and health plans. The Issue Brief is available online at: <http://kff.org/medicaid/issue-brief/early-insights-from-commonwealth-coordinated-care-virginias-demonstration-to-integrate-care-and-align-financing-for-dual-eligible-beneficiaries/>

Quality Updates

- CMS has released the VA State Specific Quality Withhold Methodology to the MMPs for comment. The finalized document after considering MMP feedback, will be posted on CMS website at: <https://www.cms.gov/Medicare-Medicaid-Coordination/Medicare-and-Medicaid-Coordination/Medicare-Medicaid-Coordination-Office/FinancialAlignmentInitiative/InformationandGuidanceforPlans.html>
- CMS, DMAS and HSAG (our contracted External Quality Review Organization (EQRO)) have finalized the CY2015 Operation System Review methodology and Tools.
- CCC has been evaluating waiver enrollees’ services quality assurances conducted by our MMPs for services provided in CY2014 and developing potential systematic improvements to this process.
- CCC is working on joint survey requirements for a Member Satisfaction and Quality of Life survey to be administered by MMPs in CY2015.

Evaluation Update

On June 10, 2015, the DMAS/Mason Evaluation Team met with members of the CCC Evaluation Advisory Committee to report on its activities and tentative findings to date. The committee offered constructive



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feedback that the evaluation team will incorporate into its activities moving forward. The presentation that the evaluation team prepared for its meeting with the advisory committee is available on DMAS' website

(http://www.dmas.virginia.gov/Content_atchs/altc/Evaluation%20Advisory%20Committee%20Meeting%206.10.15.pdf). The evaluation team finalized a report examining DMAS' implementation of the CCC Program, which is also available on DMAS' website (http://www.dmas.virginia.gov/Content_pgs/ccc-eval.aspx). In addition, the evaluation team is partnering with the Virginia Association of Community Services Board to organize focus groups or interviews with CCC enrollees (or family members) who are Community Services Board (CSB) clients.

Outreach & Education

The CCC Team continues to work with community partners to schedule ongoing CCC educational events and Provider Townhalls in the different CCC regions. If you would like to partner with DMAS to offer CCC education in your area, please reach out to us at CCC@dmas.virginia.gov.

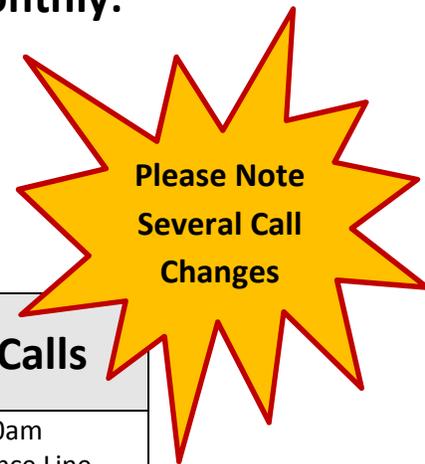
Beneficiary/Advocate Calls are now **once monthly:**

The Second Friday of each month at 10am

Dial-In Information: 1-866-842-5779

Pass Code: 6657847797#

Call Schedule for CCC Providers:



Monday Provider Calls (LTSS)		Friday Provider Calls	
ADHC, Personal Care, Home Health & Service Facilitators The Second and Fourth Monday of each month	2-2:30p Conference Line 866-842-5779 Conference code 8047864114	Hospitals & Medical Practices The Second Friday of each month	11-11:30am Conference Line 866-842-5779 Conference code 8047864114
Nursing Facilities The Second Monday of each month	2:30-3p Conference Line 866-842-5779 Conference code 7143869205	Behavioral Health The Second and Fourth Friday of each month	11:30am-12pm Conference Line 866-842-5779 Conference code 8047864114