



**Integration of Acute and Long Term Care (ALTC)
Phase 1
Frequently Asked Questions
(Enrollees)**

The Virginia Medicaid program will make changes to the way you may receive health care and long-term care services beginning September 1, 2007. This sheet will help to answer questions that you may have about the program and how it may affect you.

What is Phase 1 of the Integration of Acute and Long Term Care (ALTC)?

More than 49,000 elderly and persons with disabilities who are Medicaid only receive their health care services from one of five managed care organizations (MCOs) across Virginia. Currently, persons who are enrolled in one of Medicaid's home-and-community based waivers cannot join a MCO. If someone is enrolled in a managed care organization and then they are able to be placed in a waiver to meet their needs, they are disenrolled from the MCO.

In order to assure that the elderly and persons with disabilities are best served, we want to assure that you can retain the advantages of the MCO AND the advantages of the waiver. Therefore, effective, September 1, 2007, if you are in managed care and become enrolled in a waiver you may stay in managed care AND get waiver services. This will help us to assure that you are getting the best possible health care.

Does this program change include me?

This change will include you if you are enrolled with a MCO on or after September 1, 2007, and you become enrolled in a waiver on or after September 1, 2007.

These are the waivers that you may be enrolled in:

- HIV/Aids Waiver;
- Mental Retardation (MR) Waiver;
- Day Support Waiver;
- Elderly or Disabled with Consumer-Direction Waiver;
- Alzheimer's Assisted Living Waiver;
- Individuals and Families with Developmental Disabilities (DD) Waiver.

This change will not affect you if you are:

- A recipient in the Technology Assisted Waiver
- Receiving Medicare and Medicaid (called Dual Eligible)
- Enrolled in the Health Insurance Premium Payment (HIP) Program
- A PACE Program recipient
- Living in a Nursing Facility
- Enrolled in the FAMIS Program

How do I get my health care and waiver services?

You will get to stay with your MCO for your medical care services. You will have to use the identification card the MCO gave you to receive medical services.

Your home-and-community based care waiver services will be provided by your current service providers or the Medicaid provider you choose. Use the DMAS Medicaid Identification card to receive services under the waiver.

If you need transportation to a medical appointment you should contact your MCO.

If you need transportation to an approved waiver service, call LogistiCare at 1-866-386-8331.

Who do I call for help?

If you have questions about your medical services, call the phone number on your MCO medical ID card.

If you have questions about your waiver services, call your provider, service facilitator or case manager.

You may also get information about the program on the DMAS website at <http://www.dmas.virginia.gov/altc-home.htm> or send questions in an email to ALTC@dmas.virginia.gov.