

**DEPARTMENT OF MEDICAL ASSISTANCE SERVICES  
EMPLOYMENT OPPORTUNITY**

This Agency is charged with ensuring proper **MEDICAID** services to qualified recipients. Please visit our website and the Commonwealth of Virginia's website referenced below for additional information and qualifications.

**QUALITY PROGRAM MANAGER**

Role Title: Policy and Planning Specialist II

Position #00174

Pay Band 5, Level II - Hiring Range: \$42,614 - \$77,000

**Closing Date: May 23, 2016**

Dynamic opportunity to manage the Virginia Medicaid Medallion 3.0 Managed Care Quality Improvement Program in the Health Care Service Division. The Quality Program Manager serves as liaison with and oversees the quality improvement activities for Virginia Medicaid Medallion 3.0 managed care program. Primary duties include but are not limited to leading state level quality strategy meetings with managed care organizations and the Department's external quality review organization (EQRO), overseeing management of EQRO contract, developing a quality plan, and ensuring integration of quality into overall business processes in addition to providing oversight to promote accurate and complete quantitative analysis of clinical data and presentation of data analysis results. This position will also develop performance improvement plans and oversee clinical quality improvement activities, projects to improve member quality of care and promotes MCO compliance with HEDIS requirements and quality strategy. Interested applicants must have experience with development, implementation, operation and evaluation of managed care programs. Must be able to organize work, interpret policies, analyze and interpret data and prepare reports drawing logical conclusions. Must have proven ability to interact effectively in a team environment both within and outside the agency, and communicate effectively with a diverse audience through presentations and reports. Requires some experience with contract management and contract compliance. Several years' experience with health care quality and data analysis is preferred. Bachelor's degree from accredited college or university with major coursework in health administration, nursing or related clinical field preferred. Current unrestricted license as applicable and Certified Professional in Health Care Quality (CPHQ) certification and/or an advanced degree in the health field is preferred.

**ONLINE STATE APPLICATION REQUIRED**

Resumes will not substitute for state applications. DMAS will only accept online applications submitted through the RMS by **11:59 p.m.** on the referenced closing date. Faxed, emailed, or hand delivered applications or resumes will not be accepted and resumes will not substitute for a complete state application. Applications must include complete work history, including periods of unemployment if applicable. Consideration for an interview is based solely on the information within the application.

Receptionist: 804-786-5408, TDD 800-343-0634

**Web Sites for Vacancy Listings**

RMS: <https://virginiajobs.peopleadmin.com/>

DMAS: [http://www.dmas.virginia.gov/Content\\_pgs/ab-emp.aspx](http://www.dmas.virginia.gov/Content_pgs/ab-emp.aspx)

Applicants who require accommodation to apply for Agency openings should contact the DMAS receptionist for assistance.

**EEO/AA/ADA**

