



# Governor's Access Plan for the Seriously Mentally Ill (GAP)

Department of Medical Assistance Services  
600 East Broad Street, Suite 1300  
Richmond, Virginia 23219  
<http://dmasva.dmas.virginia.gov>

## Fact Sheet

<p><b>Background Information</b></p>	<ul style="list-style-type: none"> <li>➤ National statistics show that in the past year, nearly 20% of adults experience some form of behavioral health condition and 4.1% of Americans experience a Serious Mental Illness (SMI). Among low-income, uninsured populations, these figures are significantly higher.</li> <li>➤ More than 50,000 of the 300,000 Virginians with SMI are uninsured.</li> <li>➤ The §1115 Waiver that creates the Governor's Access Plan for the Seriously Mentally Ill (GAP) in Virginia will run from January 2015 through January 2017.</li> </ul> <p>SMI and co-occurring disorder and conditions are highly treatable. Establishing a benefit plan that targets individuals with SMI will enable them to access behavioral and primary health services in order to help them recover, live, work, parent, learn, and participate in their communities.</p>
<p><b>Eligibility Requirements</b></p>	<p>In order to be eligible for GAP benefits, individuals must meet ALL of the following requirements:</p> <ul style="list-style-type: none"> <li>➤ Adult age 21 through 64 years old;</li> <li>➤ U.S. Citizen or lawfully residing immigrant;</li> <li>➤ Not eligible for any existing entitlement program including: Medicaid, Children's Health Insurance Program (CHIP/FAMIS), Medicare, or TriCare;</li> <li>➤ Resident of Virginia;</li> <li>➤ Household income that is below 65% (60%+5% disregard) of the Federal Poverty Level;</li> <li>➤ Uninsured;</li> <li>➤ Not residing in a long term care facility, mental health facility, or penal institution; and</li> <li>➤ Screened and meet the criteria for GAP SMI</li> </ul>
<p><b>Eligibility Process</b></p>	<ul style="list-style-type: none"> <li>➤ GAP Eligibility is a two-step process: A financial/non-financial determination; and GAP SMI determination. Individuals may start at either step.</li> <li>➤ There are two ways to submit a <u>financial/non-financial application</u> for the GAP Program to Cover Virginia:             <ol style="list-style-type: none"> <li>1. Telephonically by calling 1-855-869-8190 or TDD at 1-888-221-1590; or</li> <li>2. Through the provider assisted web application. Individuals submitting online may only be assisted by a GAP screening entity or another DMAS approved organization. Provider assisted applications are the preferred method for application.</li> </ol> </li> <li>➤ GAP SMI determination is made via a GAP SMI Screening which may be conducted by a:             <ul style="list-style-type: none"> <li>❖ Community Services Board (CSB);</li> <li>❖ Federally Qualified Health Center (FQHC);</li> <li>❖ Inpatient Psychiatric Hospital; or</li> <li>❖ General Hospital with an Inpatient Psychiatric Unit</li> </ul> </li> <li>➤ The determination of GAP SMI is made using the GAP SMI Screening Tool (DMAS form P-603) which address 5 areas:             <ol style="list-style-type: none"> <li>1. Age</li> <li>2. Diagnosis</li> <li>3. Duration of Illness</li> <li>4. Level of Disability, and</li> <li>5. Whether due to mental illness the individual requires assistance to consistently access and utilize needed medical and/or behavioral health services/supports.</li> </ol> </li> <li>➤ Individuals meeting the eligibility requirements are enrolled for a period of 12 continuous months. After 12 months the financial/non-financial eligibility will be reviewed by Cover Virginia. Individuals will not need a new GAP SMI Screening for the re-review.</li> </ul>

<p><b>GAP Benefits</b></p>	<ul style="list-style-type: none"> <li>➤ There are three main areas of services rendered by the existing medical provider network and the behavioral health network through Magellan of Virginia. The three areas are:             <ol style="list-style-type: none"> <li>1. Outpatient Medical Services</li> <li>2. Outpatient Behavioral Health Services</li> <li>3. Additional Services covered by Magellan</li> </ol> </li> </ul> <table border="1" data-bbox="342 220 1511 688"> <thead> <tr> <th data-bbox="342 220 732 254">Medical Services</th> <th data-bbox="732 220 1122 254">Behavioral Health Services</th> <th data-bbox="1122 220 1511 254">Magellan Only Services</th> </tr> </thead> <tbody> <tr> <td data-bbox="342 254 732 688"> <ul style="list-style-type: none"> <li>• Primary and Specialty Care</li> <li>• Laboratory</li> <li>• Pharmacy</li> <li>• Diagnostic Services               <ul style="list-style-type: none"> <li>○ Physician’s Office</li> <li>○ Outpatient hospital coverage is limited to diagnostic ultrasound, diagnostic radiology (excluding PET scans), and EKG including stress.</li> </ul> </li> <li>• Diabetic Supplies</li> </ul> </td> <td data-bbox="732 254 1122 688"> <ul style="list-style-type: none"> <li>• GAP Case Management</li> <li>• Psychiatric Evaluation, Management &amp; Treatment</li> <li>• Crisis Stabilization</li> <li>• Crisis Intervention</li> <li>• Psychosocial Rehabilitation</li> <li>• Outpatient Psych &amp; Substance Abuse Treatment Services</li> <li>• Substance Abuse Intensive Outpatient (IOP)</li> <li>• Methadone &amp; Opioid Treatment</li> </ul> </td> <td data-bbox="1122 254 1511 688"> <ul style="list-style-type: none"> <li>• Care Coordination including Community Wellness and Community Connection</li> <li>• Crisis Line available 24/7 and staffed by licensed mental health professionals</li> <li>• Recovery Navigation Services including a state wide warm telephone line staffed by trained peers and limited, local, voluntary, in-person supports.</li> </ul> </td> </tr> </tbody> </table> <ul style="list-style-type: none"> <li>➤ A complete list of covered and non-covered GAP services may be located on the DMAS website at <a href="http://www.dmas.virginia.gov/Content_pgs/GAP.aspx">http://www.dmas.virginia.gov/Content_pgs/GAP.aspx</a>.</li> <li>➤ Non-covered medical services will be coordinated through an alternative preferred service pathway using existing indigent care providers. Magellan of Virginia is available to members and providers to assist in finding service providers.</li> </ul>	Medical Services	Behavioral Health Services	Magellan Only Services	<ul style="list-style-type: none"> <li>• Primary and Specialty Care</li> <li>• Laboratory</li> <li>• Pharmacy</li> <li>• Diagnostic Services               <ul style="list-style-type: none"> <li>○ Physician’s Office</li> <li>○ Outpatient hospital coverage is limited to diagnostic ultrasound, diagnostic radiology (excluding PET scans), and EKG including stress.</li> </ul> </li> <li>• Diabetic Supplies</li> </ul>	<ul style="list-style-type: none"> <li>• GAP Case Management</li> <li>• Psychiatric Evaluation, Management &amp; Treatment</li> <li>• Crisis Stabilization</li> <li>• Crisis Intervention</li> <li>• Psychosocial Rehabilitation</li> <li>• Outpatient Psych &amp; Substance Abuse Treatment Services</li> <li>• Substance Abuse Intensive Outpatient (IOP)</li> <li>• Methadone &amp; Opioid Treatment</li> </ul>	<ul style="list-style-type: none"> <li>• Care Coordination including Community Wellness and Community Connection</li> <li>• Crisis Line available 24/7 and staffed by licensed mental health professionals</li> <li>• Recovery Navigation Services including a state wide warm telephone line staffed by trained peers and limited, local, voluntary, in-person supports.</li> </ul>
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<p><b>Delivery and Reimbursement System</b></p>	<ul style="list-style-type: none"> <li>➤ DMAS is using a hybrid payment structure using fee-for-service and Magellan of Virginia, DMAS’ Behavioral Health Services Administrator (BHSA).</li> <li>➤ Medical Services are billed and reimbursed using the existing Medicaid fee-for-service process and paid at the current Medicaid reimbursement rates.</li> <li>➤ Some medical services require service authorization which will continue to be performed by the current service authorization contractor KEPRO.</li> <li>➤ Behavioral health service authorizations, network management, and claims will continue to be managed by Magellan for behavioral health services.</li> <li>➤ Behavioral health services are billed and reimbursed using the existing Medicaid fee-for-service process through Magellan and paid at the current Medicaid fee-for-service reimbursement rates with the exception of GAP Case Management which is a new service for GAP beneficiaries.</li> <li>➤ GAP service appeals will follow the current fee-for-service medical and behavioral health appeals process.</li> </ul>						
<p><b>Additional Resource Information</b></p>	<ul style="list-style-type: none"> <li>➤ A supplemental GAP Provider Manual was posted to the DMAS web portal in January 2015 outlining GAP benefits in detail. It is located at <a href="https://www.virginiamedicaid.dmas.virginia.gov/wps/portal/ProviderManual">https://www.virginiamedicaid.dmas.virginia.gov/wps/portal/ProviderManual</a>.</li> <li>➤ A Medicaid Memo dated December 3, 2014 announcing the GAP Program is currently posted to the DMAS Web Portal at <a href="http://www.virginiamedicaid.dmas.virginia.gov">www.virginiamedicaid.dmas.virginia.gov</a>.</li> <li>➤ The DMAS website currently has educational material including a GAP Overview Presentation, Frequently asked Questions, examples of eligible individuals, and information for stakeholders located at <a href="http://www.dmas.virginia.gov/Content_pgs/GAP.aspx">http://www.dmas.virginia.gov/Content_pgs/GAP.aspx</a>.</li> <li>➤ A GAP overview presentation and training for GAP SMI Screeners are posted at <a href="http://magellanofvirginia.com/for-providers-va/training.aspx">http://magellanofvirginia.com/for-providers-va/training.aspx</a>.</li> </ul>						
<p><b>DMAS Contacts</b></p>	<p style="text-align: center;"><b>Email:</b> <a href="mailto:BridgetheGAP@dmas.virginia.gov">BridgetheGAP@dmas.virginia.gov</a></p> <p style="text-align: center;">Office of Behavioral Health Services        Department of Medical Assistance Services        600 East Broad Street, Suite 1300        Richmond, Virginia 23219</p>						