

How to send information/documents/verifications to the HIPP Unit:

The list below are the ways in which participant of the HIPP or HIPP for Kids Programs may send documentation/verifications to the DMAS HIPP Unit. Participants or their employer/health care carrier with the permission of the participant may send by:

- Emailing scanned documents to the HIPPcustomerservice@dmas.virginia.gov inbox,
- Faxing documents to the HIPP fax # @ 804-612-0020, or
- Requesting postage paid envelopes by phoning Commonwealth Martin at 804-780-0076 and asking for “2060 HIPP Unit envelopes” to be mailed to you.

HIPP Unit mailing address:

Department of Medical Assistance Services
HIPP Unit, 12th Floor
600 East Broad Street, Suite 1300
Richmond, Virginia 23219

For fax and email please include the HIPP case name, case number and your telephone number.

For additional program information, you may contact our toll-free helpline 1-800-432-5924.



Department Of Medical Assistance Services
600 East Broad Street, Richmond, Virginia 23219
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