

MANAGED CARE RESOURCE GUIDE

Department of Medical Assistance Services

16. Accessing Carved-Out Services

Guide to Accessing Medallion II (Medicaid MCO), & FAMIS Carved Out Services

A description of accessing carved out services (Medallion II, FAMIS Plus, and FAMIS), including preventive services, service limitations, referral and prior authorization requirements. The following are not intended to be a comprehensive list of carved-out services. All carved-out services should be verified through the appropriate DMAS Provider Manual.

More information on accessing covered services can be found at:
http://dmasva.dmas.virginia.gov/Content_pgs/mc-medallion2.aspx

Medallion II (Medicaid MCO) Carved Out Services

Carved-Out Service	Comments	Contact
Abortion Services	The MCO shall not cover services for abortion except in those cases where there would be substantial danger to health or life of mother. Requests for abortions that are referenced in Public Law 111-8 shall be reviewed to ensure compliance with State and federal law. The Commonwealth will be responsible for payment of abortion services meeting state and federal requirements under the fee-for-service program.	Direct requests for these procedures to: Moses N. Adiele, M.D., Medical Director, DMAS Medical Support Services, 600 East Broad Street, Suite 1300, Richmond, Virginia 23219; Phone: 804-786-8056; Fax - 804-786-0414.
Case Management Services for members of auxiliary grants in adult care residences		Local Department of Social Services (DSS)
Community Mental Health Rehabilitation and Substance Abuse Treatment Services and Case Management For Members Receiving Community Mental Health and Mental Retardation Services. See http://websrvr.dmas.virginia.gov/ProviderManuals/Default.aspx . See Page 63 in this guide for a listing of services.	MCOs must cover transportation to community mental health rehabilitation and smoking cessation services. See Page 61 in this guide.	Local Community Service Board (CSB). Contact KePro, the Department's prior authorization contractor for services requiring pre-authorization at iExchange: http://dmas.kepro.org/ or Toll Free Phone: 1-888-827-2884 Local Phone: (804) 622-8900
Dental Services - <i>Smiles For Children</i> is the dental program for children enrolled in Medicaid, FAMIS or FAMIS Plus. Limited medically necessary diagnostic and oral surgery services are covered for adults. http://dmasva.dmas.virginia.gov/Content_pgs/dnt-home.aspx	Children under the age of 21: Comprehensive dental benefits. Adults 21 and over: Limited medically necessary diagnostic/oral surgery services.	1-888-912-3456 (Providers or Members) Website: http://dmasva.dmas.virginia.gov/Content_pgs/dnt-home.aspx Links to: Enrollee Information, Dental Provider Information, Smiles for Children Contract, and Locate a Dentist.
Early Intervention Services	EI services for fee-for-service children and for children who are enrolled in a contracted MCO are covered by DMAS within DMAS coverage criteria and guidelines. Early intervention billing codes and coverage criteria are described in the DMAS Early Intervention Program Manual, on the DMAS website at https://www.virginiamedicaid.dmas.virginia.gov/wps/portal/ProviderManual	For information on EI Provider Certification – Contact the Infant & Toddler Connection at 804-786-3710 or visit: http://www.infantva.org/ For information on EI service referrals, visit: http://www.infantva.org/documents/pr-Referral Guide. PDF For information on enrolling as a DMAS EI Provider – Contact DMAS Provider Enrollment at 1-888-829-5373 or visit: http://www.dmas.virginia.gov/search.asp?Userid=2&type=8
Environmental Investigations to determine sources of lead contamination. The MCO must cover blood lead testing as part of EPSDT screening.	Child must have elevated blood lead level	Local Health Department
Personal Care Services (EPSDT)	Medicaid will pay under EPSDT if medically necessary.	Medicaid EPSDT Coordinator Brian Campbell 804-786-0342
School Health Services for Special Education Students	School health services are defined as any service rendered on property of a local education agency or public school including but not necessarily limited to physical therapy, occupational therapy, speech language therapy, psychological and psychiatric services, skilled nursing services, medical assessments, audiology services, personal care services, and medical evaluation services. Services must be included in an individualized education program (IEP). School health services also include transportation on specially adapted school buses on days the student is receiving a DMAS covered service on the child's IEP. All services rendered in a school setting or on school property are carved out and are reimbursed directly by DMAS.	For a complete list of School Health services, see the Department's School Division Provider Manual available on the DMAS website at http://websrvr.dmas.virginia.gov/ProviderManuals/ManualChapters/sd/c_hapterIV_sd.pdf
Specialized Infant Formula for children under age 21. <i>Note: Enteral supplies and equipment are paid through the MCO.</i>	Available through VDH WIC clinics and FFS DME vendors	Local Department of Health, FFS DME vendors. See DME Provider Manual for criteria and coverage requirements.
Targeted Case Management for elderly (age 60 and over) needing assistance in 2 or more activities of daily living such as bathing, dressing, toileting, transferring, continence, or eating.		Local Area Agency on Aging

FAMIS Carved Out Services

Carved-Out Service	Comments	Contact
Community Mental Health Rehabilitation, Mental Retardation, and Substance Abuse Treatment Services and Case Management For Members Receiving Community Mental Health and Mental Retardation Services See http://websrvr.dmas.virginia.gov/ProviderManuals/Default.aspx See Page 63 in this guide for a listing of services.	The MCO is not required to cover community mental health rehabilitation services (CMHRS). Different than under Medicaid, for FAMIS MCO members, not all CMHRS services are covered by the Department as carved-out services. CMHRS services that are covered by the Department include: Intensive in-home services, assessment for intensive in home, therapeutic day treatment, mental health crisis intervention, and case management for children at risk of (or with) serious emotional disturbance. The remaining CMHRS <u>are not covered</u> by either fee-for-service or managed care for FAMIS MCO members. Also, the MCO shall cover therapeutic drugs even when they are prescribed as a result of carved-out services.	Local Community Service Board (CSB) For a complete list of CMHRS services, see the Department's Community Mental Health Rehabilitation Services Provider Manual available on the DMAS website at http://websrvr.dmas.virginia.gov/ProviderManuals/ManualChapters/CMHS/Chapter4_cmhrs.pdf
Dental Services	The MCO is not required to cover dental services. Once the child has been determined eligible for Medicaid, FAMIS or FAMIS Plus, they are automatically enrolled in the <i>Smiles For Children</i> dental program. The <i>Smiles For Children</i> program provides coverage for diagnostic, preventive, restorative/surgical procedures, as well as orthodontia services for Medicaid, FAMIS and FAMIS Plus children. The program also provides coverage for limited medically necessary oral surgery services for adults (age 21 and older). DentaQuest is the single dental benefits administrator that will coordinate the delivery of all <i>Smiles For Children</i> dental services.	The Department's Dental Benefits Administrator, DentaQuest, will reimburse dental services. For a complete list of Dental services, see the Department's Dental Provider Manual available on the DMAS website at http://websrvr.dmas.virginia.gov/ProviderManuals/Default.aspx For more information, contact DentaQuest's Systems Operations Department at 888-560-8135 or via email to operations@dentaquest.com .
Outpatient Mental Health and Substance Abuse Services	<i>The Mental Health Parity and Addiction Act of 2008 mandates coverage for mental health and substance abuse treatment services. Accordingly, the Contractor is responsible for covering medically necessary outpatient individual, family, and group mental health and substance abuse treatment services.</i> The Contractor shall provide coverage to enrollees, for mental health and substance abuse treatment services. Emergency counseling services, intensive outpatient services, day treatment, and substance abuse case management services are carved-out of this contact and shall be covered by the Department.	For a complete list of Outpatient Mental Health and Substance Abuse Services, see the Department's Provider Manuals available on the DMAS website at http://websrvr.dmas.virginia.gov/ProviderManuals/Default.aspx
Specialized Infant Formula Enteral nutrition/medical foods	Coverage of enteral nutrition and total parenteral nutrition shall not include the provision of routine infant formula. Specialized infant formula for children under age 5 is carved out of this contract and reimbursed by the Department. Enteral nutrition/medical foods for enrollees under 21 are carved out . The MCO shall cover supplies and equipment necessary to administer enteral nutrition.	For a complete list of Durable Medical Equipment services, see the Department's Durable Medical Equipment & Supplies Services Provider Manual available on the DMAS website at http://websrvr.dmas.virginia.gov/ProviderManuals/ManualChapters/DME/chapterIV_dme.pdf
School Health Services for Special Education Students	School health services are defined as any service rendered on property of a local education agency or public school including but not necessarily limited to physical therapy, occupational therapy, speech language therapy, psychological and psychiatric services, skilled nursing services, medical assessments, audiology services, personal care services, and medical evaluation services. Services must be included in an individualized education program (IEP). School health services also include transportation on specially adapted school buses on days the student is receiving a DMAS covered service on the child's IEP. All services rendered in a school setting or on school property are carved out and are reimbursed directly by DMAS.	For a complete list of School Health services, see the Department's School Division Provider Manual available on the DMAS website at http://websrvr.dmas.virginia.gov/ProviderManuals/ManualChapters/sd/chapterIV_sd.pdf

Community Mental Health Rehabilitation Services-Quick Guide

Community Mental Health Rehabilitation Services (CMHRS)

Coverage Through DMAS for Medallion II MCO Enrollees (Medicaid, FAMIS Plus and FAMIS MOMS)

1. Intensive In-home Services for Children and Adolescents
2. Therapeutic Day Treatment (non-hospital based) for Children and Adolescents
3. Mental Health and Substance Abuse Crisis Intervention
4. Case Management for Children at Risk of Serious Emotional Disturbance, Children with Serious Emotional Disturbance, and for Adults with Serious Mental Illness
5. Mental Health Day Treatment Services for Adults
6. Psychosocial Rehabilitation
7. Mental Health and Substance Abuse Crisis Intervention
8. Intensive Community Treatment
9. Mental Health Crisis Stabilization
10. Mental Health Support
11. Substance Abuse Intensive Outpatient Treatment
12. Substance Abuse Day Treatment
13. Opioid Treatment
14. Residential Substance Abuse Treatment for Pregnant and Post Partum Women
15. Substance Abuse Day Treatment for Pregnant and Post Partum Women
16. Substance Abuse Case Management
17. Levels A & B Residential Treatment for Children and Adolescents Under 21 (Group Homes)*

**Level C is also covered by DMAS and causes the member to come out of the MCO.*

MCOs provide coverage for outpatient mental health and substance abuse treatment services and medications for their Medicaid and FAMIS Members. Transportation services are also covered for Medicaid/FAMIS Plus and FAMIS MOMS MCO members including transportation to services carved-out of the MCO contracts. Transportation *is not covered* for FAMIS MCO members. Smoking cessation counseling and medications are covered for pregnant women in MCOs.

Coverage through DMAS for FAMIS MCO enrollees*

1. Intensive In-home Services for Children and Adolescents
2. Therapeutic Day Treatment (non-hospital based) for Children and Adolescents
3. Mental Health Crisis Intervention
4. Case Management for Children at Risk of Serious Emotional Disturbance, Children with Serious Emotional Disturbance.

CMHRS other than those listed above are
not covered for FAMIS MCO enrollees*

For more information, see the DMAS CMHRS Manual
available on the DMAS website at
http://websrvr.dmas.virginia.gov/ProviderManuals/MannualChapters/CMHS/Chapter4_cmhrs.pdf

**FAMIS MOMS receive Medallion II MCO Benefits*