

## Care Management (CM)

CM: Prevention Process				
Item	Details			
<b>Description</b>	The <b>Prevention</b> business process provides training, education and support to vulnerable populations to assist in preventing individuals from engaging in harmful behaviors and provide support for recovering clients.			
<b>MITA Reference</b>	None.			
<b>Sample Data</b>	Population health data Accountability and quality measure data Service data: Services and provider types; program policy; and provider/contractor information	Client demographics Client social, functional, clinical, and financial data Provider/contractor data, such as type, location, language, availability.		
CL: Prevention: Maturity Levels				
Level 1	Level 2	Level 3	Level 4	Level 5
<p>Prevention information and activities are manually prepared, updated, and delivered. Agencies use TV, radio, and newspaper advertisements to distribute information. Prevention across multiple, siloed programs is uncoordinated, and linguistic and cultural sensitivity is lacking. Quality and consistency of prevention efforts is variable.</p> <p>This Level complies with agency requirements.</p>	<p>Increased use of agency standards for prevention approaches improves delivery and better meets cultural and linguistic needs. Linguistically, culturally, and competency appropriate information and delivery requires significant manual intervention. Electronic information is available via a Web portal. Standard prevention information is maintained and distributed to individuals and providers/contractors via electronic media.</p> <p>This Level includes additional data and quality edits.</p>	<p>Prevention information is available via state Web portals using BH-MITA and MITA standard data and interfaces and is coordinated with other collaborating agencies. Automated translation and repositories of cultural and competency appropriate information facilitates prevention activities. Prevention information is also delivered interactively online.</p> <p>At this Level data is standardized against HL7 RIM.</p>	<p>Prevention information and activities are facilitated through HIEs statewide; some activities are triggered automatically. All health care agencies collaborate in prevention information and activities statewide. Clinical and administrative information can automatically trigger prevention information to be sent to the provider/contractor.</p> <p>This Level adds clinical data.</p>	<p>Prevention information and activities are facilitated through HIEs nationally. Nationwide collaborations streamline prevention information and activities and supports best practices throughout the country.</p> <p>This Level adds nationwide technical interoperability.</p>
<p><b>VA As Is:</b> <b>2010 MITA:</b> CSBs (Community Services Board) and Central Office (Department of Behavioral Health and Developmental</p>				

Services – DBHDS) are at a level 1. The team would like to note there is not a lot of advertising going on outside of individual providers educating the recipients. Facilities and CSBs discuss 'Prevention' as part of the treatment plan, during the administration of a particular program such as Early Intervention and at the time of discharge. *Note: Most prevention occurs one-on-one.				
<b>VA To Be:</b>	<b>2010 MITA:</b> All parties would like to move to a level 2 and ultimately skip to a level 3.			
<b>Automation</b>				
<b>Level 1</b>	<b>Level 2</b>	<b>Level 3</b>	<b>Level 4</b>	<b>Level 5</b>
All/mostly paper	Internal processes mostly automated	Internal agency processes/interfaces mostly automated	External agency processes/interfaces mostly automated	Non-state entity processes/interfaces mostly automated
<b>VA As Is:</b> <b>2010 MITA:</b> CSBs are at a level 1.	<b>2010 MITA:</b> Central Office is at a level 2. Central Office leverages existing data to help in prevention activities.			
<b>VA To Be:</b>		<b>2010 MITA:</b> All parties would like to move to a level 3.		
<b>Standards</b>				
<b>Level 1</b>	<b>Level 2</b>	<b>Level 3</b>	<b>Level 4</b>	<b>Level 5</b>
Use few or no national standards	Internal processes use national standards	Internal agency processes/interfaces mostly use national standards	External agency processes/interfaces mostly use national standards	Non-state entity processes/interfaces mostly use national standards
<b>VA As Is:</b> <b>2010 MITA:</b> CSBs and Central Office are at a level 1.				
<b>VA To Be:</b>	<b>2010 MITA:</b> All parties would like			

	to move to a level 2.			
<b>Cross Coordination</b>				
<b>Level 1</b>	<b>Level 2</b>	<b>Level 3</b>	<b>Level 4</b>	<b>Level 5</b>
Little/no coordination across processes or with other programs	Internal agency operational processes coordinated	Internal agency program processes coordinated	External agency program and operational processes coordinated	Non-state entity program and operational processes coordinated
<b>VA As Is:</b> <b>2010 MITA:</b> CSBs and Central Office are at a level 1.				
<b>VA To Be:</b>	<b>2010 MITA:</b> All parties would like to move to a level 2 and ultimately move to a level 3.			
<b>Client Data</b>				
<b>Level 1</b>	<b>Level 2</b>	<b>Level 3</b>	<b>Level 4</b>	<b>Level 5</b>
Little/no access to client specific data	Internal processes have access to client specific data	Internal agency processes have access to client specific data	External agency processes have access to client specific data	Non-state entity processes have access to client specific data
<b>VA As Is:</b> <b>2010 MITA:</b> Central Office is between a level 1 and a level 2.	<b>2010 MITA:</b> CSBs are at a level 2.			
<b>VA To Be:</b>		<b>2010 MITA:</b> All parties would like to move to a level 3.		
<b>Interoperability</b>				
<b>Level 1</b>	<b>Level 2</b>	<b>Level 3</b>	<b>Level 4</b>	<b>Level 5</b>
None	Limited interoperability internally or limited to claims processing systems	Interoperability with internal agency systems other than claims processing	Interoperability with external agency systems other than claims processing	Interoperability with non-state entity systems
<b>VA As Is:</b> <b>2010 MITA:</b> Central Office is between a level 1 and a level 2.	<b>2010 MITA:</b> CSBs are at a level 2.			
<b>VA To Be:</b>		<b>2010 MITA:</b> All parties would like to move to a level 3.		