

Accountability Management (AM)

AM: Initiate Accreditation Process Process

Item	Details	
Description	The Initiate Accreditation process provides assistance to providers/contractors in achieving and maintaining the accreditation and credentialing necessary for program participation.	
MITA Reference	None.	
Sample Data	Provider/contractor data	Accreditation and credentialing requirements

AM: Initiate Accreditation Process: Maturity Levels

Level 1	Level 2	Level 3	Level 4	Level 5
The process is largely conducted manually and in an ad hoc manner. Materials are prepared and updated manually, and communications are by mail or in person. The process varies across multiple, siloed programs is uncoordinated, and nonstandard. Quality and consistency is variable. This Level complies with agency requirements.	Increased use of agency standards improves communication of information and technical assistance. Electronic materials and interfaces are available via a Web portal. Standard accreditation information is maintained and distributed to providers/contractors via electronic media. This Level includes additional data and quality edits.	Accreditation assistance is available via state Web portals using BH-MITA and MITA standard data and interfaces and shared with other collaborating agencies. Accreditation and credentialing forms and processes are mostly conducted online, the process is tracked and completion documented. At this Level data is standardized against HL7 RIM.	Accreditation assistance is largely handled through HIEs statewide; alerts are automatic. All health care agencies collaborate in assisting providers/contractors statewide with accreditation. Providers/contractors can alert the agency electronically for assistance. This Level adds clinical data.	Accreditation assistance is largely handled through HIEs nationally; states can centralize assistance through HIEs as well. Nationwide collaborations streamline assistance to providers/contractors anywhere in the country. This Level adds nationwide technical interoperability.
VA As Is				
VA To Be				

Level 1	Level 2	Level 3	Level 4	Level 5
All/mostly paper	Internal processes mostly automated	Internal agency processes/interfaces mostly automated	External agency processes/interfaces mostly automated	Non-state entity processes/interfaces mostly automated
VA As Is				
VA To Be				

Standards

Level 1	Level 2	Level 3	Level 4	Level 5
Use few or no national standards	Internal processes use national standards	Internal agency processes/interfaces mostly use national standards	External agency processes/interfaces mostly use national standards	Non-state entity processes/interfaces mostly use national standards
VA As Is				
VA To Be				

Cross Coordination

Level 1	Level 2	Level 3	Level 4	Level 5
Little/no coordination across processes or with other programs	Internal agency operational processes coordinated	Internal agency program processes coordinated	External agency program and operational processes coordinated	Non-state entity program and operational processes coordinated
VA As Is				

VA To Be				
Client Data				
Level 1	Level 2	Level 3	Level 4	Level 5
Little/no access to client specific data	Internal processes have access to client specific data	Internal agency processes have access to client specific data	External agency processes have access to client specific data	Non-state entity processes have access to client specific data
VA As Is				
VA To Be				
Interoperability				
Level 1	Level 2	Level 3	Level 4	Level 5
None	Limited interoperability internally or limited to claims processing systems	Interoperability with internal agency systems other than claims processing	Interoperability with external agency systems other than claims processing	Interoperability with non-state entity systems
VA As Is				
VA To Be				