

MEETING AGENDA

MITA State Self-Assessment (SS-A) Behavioral Health Kick Off Session Client Management

Thursday October 28, 2010
DMAS Conference Room 7B
1:00 PM – 3:00 PM

Webex Registration Link:

<https://dmas.webex.com/dmas/k2/j.php?ED=123767932&UID=1078038837&RT=MiMxMQ%3D%3D&FM=1>

Teleconference: 1-866-842-5779 with conference code 8729133085

- Welcome & Introductions Dave Mix
- MITA Overview Dave Mix
- Review Business Capability Matrix: *Manage Client Information, Inquire Client Information, Perform Population and Client Outreach, Manage Client/Applicant Communication, and Manage Client Grievance & Appeal* (or as many as time permits)
..... Karen Rowson
- Recap Karen Rowson & Carrie McDermott

NEXT MEETING: Thursday, November 4, 2010; 1:00 PM – 3:00 PM; Review any Remaining Client Management Business Processes