

Program Management (PM)

PM: Monitor Block Grant Requirements							
Item	Details						
Description	The Monitor Block Grant Requirements business process monitors the services provided and outcomes achieved through block grant funding. The process regularly examines the most current provider/contractor data on service delivery and costs, service coverage and improvement, client outcomes, grant expenditures and other factors as required by the grant.						
MITA Reference	None.						
Sample Data	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%;">Client Information</td> <td style="width: 50%;">Services information</td> </tr> <tr> <td>Outcomes and performance measures</td> <td>Past block grant data</td> </tr> <tr> <td>Budget and expenditure history</td> <td>Provider/contractor history</td> </tr> </table>	Client Information	Services information	Outcomes and performance measures	Past block grant data	Budget and expenditure history	Provider/contractor history
Client Information	Services information						
Outcomes and performance measures	Past block grant data						
Budget and expenditure history	Provider/contractor history						

PM: Monitor Block Grant Requirements: Maturity Levels

Level 1	Level 2	Level 3	Level 4	Level 5
<p>The process is done with a mix of tape, CD and some proprietary internal systems, using nonstandard formats and data. The process is inconsistent in the application of the rules, reporting, and response timing. Programs are siloed and multiple reviews may be conducted by different programs. Most data used is administrative and reporting data; analysis use is costly and resource intensive.</p> <p>This Level complies with agency requirements.</p>	<p>The process is increasingly automated, incorporating Web interfaces with providers/contractors, basic business rules, and enhanced consistency of responses and timing. Formats and data are standardized within the state. The process is informed by a set of agency standardized data on clients, services and outcomes.</p> <p>This Level includes additional data and quality edits.</p>	<p>The process uses networks or virtual connections to both internal and external data and stakeholders. Separate data and process requirements are phased out as the funding/payment and reporting requirements are aligned with national standards. Coordination cross agency improves coordination of monitoring activities. The process is informed by nationally standardized, cross agency data accessible via interfaces that use BH-MITA standards compatible with Medicaid MITA.</p> <p>At this Level data is standardized against HL7 RIM.</p>	<p>Client, service, and provider/contractor information is accessible to any authorized party through HIEs statewide for monitoring purposes. Monitoring of block grant services is eliminated as a separate process.</p> <p>This Level adds clinical data.</p>	N/A

Automation

Level 1	Level 2	Level 3	Level 4	Level 5
All/mostly paper	Internal processes mostly automated	Internal agency processes/interfaces mostly automated	External agency processes/interfaces mostly automated	Non-state entity processes/interfaces mostly automated
VA As Is:				
VA To Be:				

Standards

Level 1	Level 2	Level 3	Level 4	Level 5
Use few or no	Internal processes	Internal agency	External agency	Non-state entity

national standards	use national standards	processes/interfaces mostly use national standards	processes/interfaces mostly use national standards	processes/interfaces mostly use national standards
VA As Is:				
VA To Be:				
Cross Coordination				
Level 1	Level 2	Level 3	Level 4	Level 5
Little/no coordination across processes or with other programs	Internal agency operational processes coordinated	Internal agency program processes coordinated	External agency program and operational processes coordinated	Non-state entity program and operational processes coordinated
VA As Is:				
VA To Be:				
Client Data				
Level 1	Level 2	Level 3	Level 4	Level 5
Little/no access to client specific data	Internal processes have access to client specific data	Internal agency processes have access to client specific data	External agency processes have access to client specific data	Non-state entity processes have access to client specific data
VA As Is:				
VA To Be:				
Interoperability				
Level 1	Level 2	Level 3	Level 4	Level 5
None	Limited interoperability internally or limited to claims processing systems	Interoperability with internal agency systems other than claims processing	Interoperability with external agency systems other than claims processing	Interoperability with non-state entity systems
VA As Is:				
VA To Be:				