

Program Management (PM)

PM: Identify Block Grant Services

Item	Details	
Description	The Identify Block Grant Services business process determines the services to be supported through grants. The process examines current state needs, services and trends, estimates service costs, obtains planning council and other stakeholder input, assesses external factors affecting the service plan, assesses agency initiatives and plans, and produces a final service plan.	
MITA Reference	None.	
Sample Data	Client Information Outcomes and performance measures Budget and expenditure history	Services history Past block grant applications Block grant history

PM: Identify Block Grant Services: Maturity Levels

Level 1	Level 2	Level 3	Level 4	Level 5
<p>Identification of block grant services occurs in an ad hoc manner as grants are obtained. Identification of services is accomplished by obtaining staff and stakeholder input and building broad based consensus through a labor intensive process of in person meetings and iterative documents. The process is primarily informed by individual opinions and perspectives, using limited service and outcome data.</p> <p>This Level complies with agency requirements.</p>	<p>Identification of block grant services occurs on a scheduled basis using a systematic and well-defined process. The process uses the Web, video teleconferencing and other technologies to facilitate communications and process speed. The process is informed by a set of agency standardized data on clients, services and outcomes.</p> <p>This Level includes additional data and quality edits.</p>	<p>The process uses networks or virtual connections to both internal and external stakeholders. Separate data and process requirements are phased out as the funding/payment and reporting requirements are aligned with national standards. Communications are standardized across agencies and coordination cross agency results in improved coordination for service identification activities. The process is informed by nationally standardized, cross agency data accessible via interfaces that use BH-MITA standards compatible with Medicaid MITA.</p> <p>At this Level data is standardized against HL7 RIM.</p>	<p>Service information is accessible to any authorized party through HIEs statewide for planning purposes. Identification of block grant services is eliminated as a separate process.</p> <p>This Level adds clinical data.</p>	N/A

Automation

Level 1	Level 2	Level 3	Level 4	Level 5
All/mostly paper	Internal processes mostly automated	Internal agency processes/interfaces mostly automated	External agency processes/interfaces mostly automated	Non-state entity processes/interfaces mostly automated
VA As Is:				
VA To Be:				

Standards

Level 1	Level 2	Level 3	Level 4	Level 5
Use few or no national standards	Internal processes use national standards	Internal agency processes/interfaces mostly use national standards	External agency processes/interfaces mostly use national standards	Non-state entity processes/interfaces mostly use national standards
VA As Is:				
VA To Be:				
Cross Coordination				
Level 1	Level 2	Level 3	Level 4	Level 5
Little/no coordination across processes or with other programs	Internal agency operational processes coordinated	Internal agency program processes coordinated	External agency program and operational processes coordinated	Non-state entity program and operational processes coordinated
VA As Is:				
VA To Be:				
Client Data				
Level 1	Level 2	Level 3	Level 4	Level 5
Little/no access to client specific data	Internal processes have access to client specific data	Internal agency processes have access to client specific data	External agency processes have access to client specific data	Non-state entity processes have access to client specific data
VA As Is:				
VA To Be:				
Interoperability				
Level 1	Level 2	Level 3	Level 4	Level 5
None	Limited interoperability internally or limited to claims processing systems	Interoperability with internal agency systems other than claims processing	Interoperability with external agency systems other than claims processing	Interoperability with non-state entity systems
VA As Is:				
VA To Be:				