

## ANNOUNCEMENT

### **NEW! EFFECTIVE APRIL 1, 2012!! - CURRENT MEDICAL SUPPORT UNIT (MSU) SERVICES MOVING TO KEPRO FOR SERVICE AUTHORIZATION!!**

Certain services currently reviewed by DMAS' Medical Support Unit (MSU) will be reviewed by Keystone Peer Review Organization (KePRO), DMAS' service authorization contractor. These services include: Organ Transplant Services (0300), Surgical Procedures (0302), Prosthetics (0303), and Medical Device services/maintenance (0304).

KePRO will begin accepting requests, regardless of the dates of service, on April 1, 2012. KePRO will allow retroactive reviews for service requests submitted through June 30, 2012 for all other procedure codes on the list that are not bolded or marked with asterisk. Effective July 1, 2012, KePRO will not authorize requests retroactively for these procedure codes, regardless of the dates of service.

KePRO will provide web based training sessions for providers starting March 23, 2012. Providers may access these training sessions by going to [dmas.kepro.com](http://dmas.kepro.com) and clicking on the Training tab.

The corresponding fax forms needed for service authorization are accessible below in the, "**Service Authorization Fax Forms**" section. The preferred submission method is through direct data entry (**Atrezzo Connect**). Also, the "action reason code" detail list for approvals and denials is accessible below under "**Provider Resources**".

For more information please refer to Medicaid Memo dated March 9, 2012 on the Provider Web Portal at [virginiamedicaid.dmas.virginia.gov](http://virginiamedicaid.dmas.virginia.gov) under the Provider Services Tab. DMAS provider manuals are accessible on the Virginia Medicaid Web Portal, [virginiamedicaid.dmas.virginia.gov](http://virginiamedicaid.dmas.virginia.gov) and the KePRO website [dmas.kepro.com](http://dmas.kepro.com). **FAQs** for these services are accesible by clicking the link bellow in Provider Resources.