



September 9, 2009

Dear *Smiles For Children* Provider:

Thank you for your continued support and participation in the *Smiles For Children* program. As part of our ongoing provider education efforts, *we will be offering our Fall 2009 Provider Training Seminars on Tuesday, October 20, 2009– Friday, October 23, 2009.* Sessions will be held at various locations and times across the State. Please see the listing of seminar dates and locations below for the seminar most convenient for you. The training sessions will focus on Electronic Funds Transfer (EFT), treating special needs patients (CEUs available), billing and claims overview, and provider appeals. The latest program updates will be discussed, followed by a Q & A segment.

To register for a training seminar session, please complete the attached Registration Form and fax it Toll-Free to 877-502-6048 by Monday, October 5, 2009. If you have any questions, please contact Bridget Hengle, Virginia Provider Relations Representative at 866-853-0657.

Tuesday October 20th, 2009 at 9:00-11:00 am

Holiday Inn Bristol
3005 Linden Drive
Bristol, VA 24202
276-466-7725

Tuesday October 20th, 2009 at 4:00-6:00 pm
The Inn at Virginia Tech & Skeleton Conference Center

901 Prices Fork Road
Blacksburg, VA 24061
540-231-8000

Wednesday October 21st, 2009 at 11:00-1:00 pm

Omni Charlottesville
235 W. Main St.
Charlottesville, VA 22902
434-971-5500

Thursday October 22nd, 2009 at 9:00-11:00 am

Hilton Springfield
6550 Loisdale Road
Springfield, VA 22150
703-971-8900

Thursday October 22nd, 2009 at 4:00-6:00 pm

John Tyler Community College-Chester Campus
Bird Hall-B116
13101 Jefferson Davis Highway
Chester, VA 23831
804-706-5175

Friday October 23rd, 2009 at 11:00-1:00 pm

BusinesSuites Oyster Point
11815 Fountain Way
One City Center, Suite 300
Newport News, VA 23606
757-926-5200
(Seating is limited)

We look forward to seeing you and continuing our partnership with you to serve the dental needs of the children of the Commonwealth.

Sincerely,

Cheryl P. Harris
Virginia Project Director