

## Member Services Contact Information

Plan Name	Member Services Phone Number
<b>AMERIGROUP Community Care</b>	1-800-600-4441 TTY 1-800-855-2880 <a href="http://www.myamerigroup.com">www.myamerigroup.com</a>
<b>Anthem HealthKeepers Plus (HealthKeepers, Peninsula, Priority)</b>	1-800-901-0020 Nurse Advice Line (24/7 NurseLine) – 1-800-382-9625 <a href="http://www.anthem.com">www.anthem.com</a>
<b>CareNet – Administered by Southern Health Services, Inc.</b>	1-800-279-1878 TTY/TDD 1-877-227-3523 Nurse Advice Line – 1-877-878-8940 <a href="http://www.southernhealth.com">www.southernhealth.com</a>
<b>Optima Family Care- A Service of Sentara – Underwritten by Optima Health Plan</b>	1-757-552-8975 or 1-800-881-2166 Nurse Advice Line – 1-800-394-2237 or 1-757-552-7250 <a href="http://www.Optimahealth.com">www.Optimahealth.com</a>
<b>Virginia Premier Health Plan, Inc.</b>	Tidewater – 1-757-461-0064 or 1-800-828-7989 Richmond/Central/Western Members - 804-819-5151 or 1-800-727-7536 Southwestern Members - 1-540-344-8838 or 1-888-338-4579 Nurse Advice Line – 1-800-256-1982 - Central, Tidewater, and Southwest/Western <a href="http://www.vapremier.com">www.vapremier.com</a>
<b>MEDALLION Managed Care Help Line</b>	1-800-643-2273 TTY/TDD 1-800-643-2273 <a href="http://www.virginiamanagedcare.com/">http://www.virginiamanagedcare.com/</a>
<b>Fee-For-Service DMAS Recipient Helpline</b>	Eligibility - Call your local Department of Social Services Covered Services - Call DMAS Recipient Helpline: 1-804-786-6145 <a href="http://www.dmas.virginia.gov/">http://www.dmas.virginia.gov/</a>