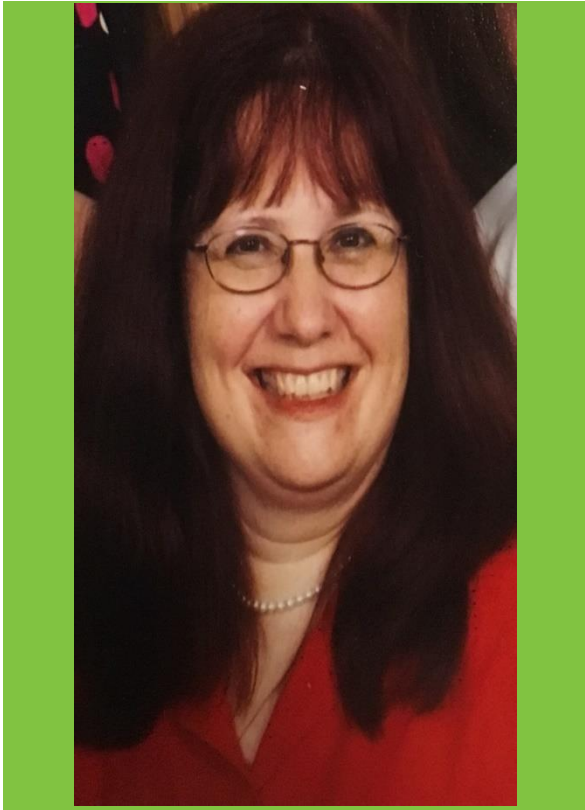# SCREENING CONNECTIONS

FOR LTSS SCREENERS

January 14, 2020

Presented by the Division for Aging and Disability Services

Todays Conversation

- Introductions

- Terms

- What has changed or is new?

- Where to find answers?

- Helpful Hints
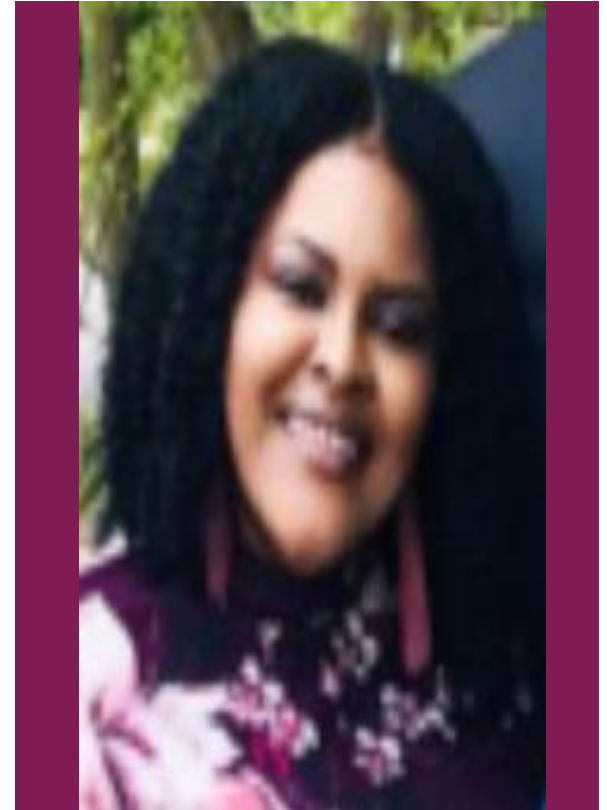
- Questions and Answers

DMAS Staff

Ramona Schaeffer
Supervisor

Dena Schall
LTSS Screening
Specialist

Ivy Young, Community
Integration Specialist

Who are Virginia's LTSS Screeners?

- Over 2,000 Screeners across the state
  - 850 Community-Based
  - 1200 Hospital

- Screening Entities
  - 133 Communities/Localities
  - 230 Hospital entities

Communications

Newsletter

- Periodic as needed
- Highlight Current Issues and Resolutions

Conference Calls

- Monthly through April
  - January 14, 2020
  - February 11, 2020
  - March 10, 2020
  - April 14, 2020

- Call Evaluation

The LTSS Screening
Opening the Door for Medicaid LTSS

Division for Aging and Disability Services

Managed Care

CCC Plus Program vs CCC Plus Waiver

Individuals who need LTSS are auto-enrolled in the CCC Plus Program

- CCC Plus Waiver
- DD Waivers
- NF Residents

CCC Plus Waiver (incorporated EDCD and Tech Waivers – EDCD and Tech Waiver No Longer Exist)

- FFS
- CCC Plus

Most individuals are enrolled in a managed care health plan.

Automations at DMAS

VA(MMIS), ePAS and LTC Portal

- To enroll in the CCC Plus waiver or a Nursing Facility, a LTSS Screening with LTSS Authorization MUST BE DOCUMENTED
  - Automated Enrollment and Disenrollment

- Hospitals do NOT have an extra three days to process LTSS Screenings for individuals using Medicare. 12VAC30-60-306 was revised and the language regarding an additional 3 days has been removed from law.

- All LTSS Screenings must be successfully processed.

Copies of Successfully Processed Screenings must be provided to the following:

CCC Plus Member Forms Sent to Care Coordinator		FFS Members Forms Sent to Provider		PACE Admissions Forms Sent to Provider
NF Admission	CCC Plus Waiver	NF Admission	CCC Plus Waiver	
Full Screening Package sent to Admitting NF		Full Screening Package sent to Admitting NF		
DMAS-98 (UAI)	DMAS-98 (UAI)	DMAS-98 (UAI)	DMAS-98 (UAI)	DMAS-98 (UAI)
DMAS-95 • Level I • Level II (if appropriate)		DMAS-95 • Level I • Level II (if appropriate		
DMAS-96	DMAS-96	DMAS-96	DMAS-96	DMAS-96
DMAS-97	DMAS-97	DMAS-97	DMAS-97	DMAS-97
	DMAS-108 (as appropriate)		DMAS-108 (as appropriate)	
	DMAS-109 (as appropriate)		DMAS-109 (as appropriate)	

*A copy of the DMAS-96 is always forwarded to the LDSS.

**A full copy of the Screening Packet (all completed forms) is always provided to the individual or the individual's representative. ALL those Screened for LTSS must also receive a letter providing LTSS Screening results and appeal rights.

Screeners will need to retain copies of the Screening packet per retention policy.

DMAS
VIRGINIA'S MEDICAID PROGRAM
INNOVATION • QUALITY • VALUE

naviHealth is

NO LONGER being used

ALL LTSS Screenings are submitted via ePAS
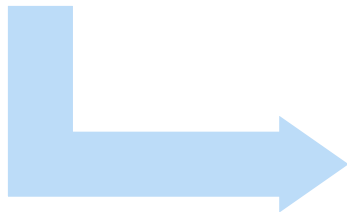
You are legally required to provide CHOICE

Medicaid Law

- Screeners must provide CHOICE of LTSS to All Screened Individuals meeting Level of Care criteria
- Screeners do not have authority to override an individual's choice
  - Issues regarding Health, Safety and Welfare MUST be well documented, compelling and noted in the Case Summary

DMAS

PASRR Process

- ALL individuals seeking admission to a Medicaid-certified NF must have Level I Screening and if needed Level II Evaluation and Determination PRIOR to Admission
- For individual who receive a Medicaid LTSS Screening the LTSS Screening team handles the process. For ALL other types of NF admissions, the NF handles the PASRR process

Nursing Facility Medicaid - Certified

Level I Screening

- Is there a mental health, intellectual disability or related condition?

Level II Evaluation or Determination

- Specialized Services may be needed and offered to the individual

Helpful Hints

- Check once ✓

  - Check twice ✓ ✓

    - Check three times ✓ ✓ ✓

    To assure Name, SSN , Medicaid ID or Gender are correct

- ANYTHING that Auto fills and is NOT Correct must be sent to ScreeningAssistance@dmas.Virginia.gov

  Do NOT contact your local DSS for changes to Name, SSN, Medicaid ID or Gender

Helpful Hints: Successfully Processed

- Help your partners understand that "Successfully Processed" does not equate to Medicaid LTSS Authorization

- "Successfully processed" only means the computer system accepted the screening information into the system.

Helpful Hints Using ScreeningAssistance

- How long does it take for a response from ScreeningAssistance?
  - Issue Specific
    - VOIDS can take 48-72 hours to research and once VOIDED changes can be made the next day

- Who contacts ScreeningAssistance?
    - Screeners and associated staff
    - NFs
    - Health Plans
    - Providers

- Please use ScreeningAssistance vs using individuals' emails. Using ScreeningAssistance enables us to track requests.

    It is not necessary to copy individual emails when sending inquiries to ScreeningAssistance
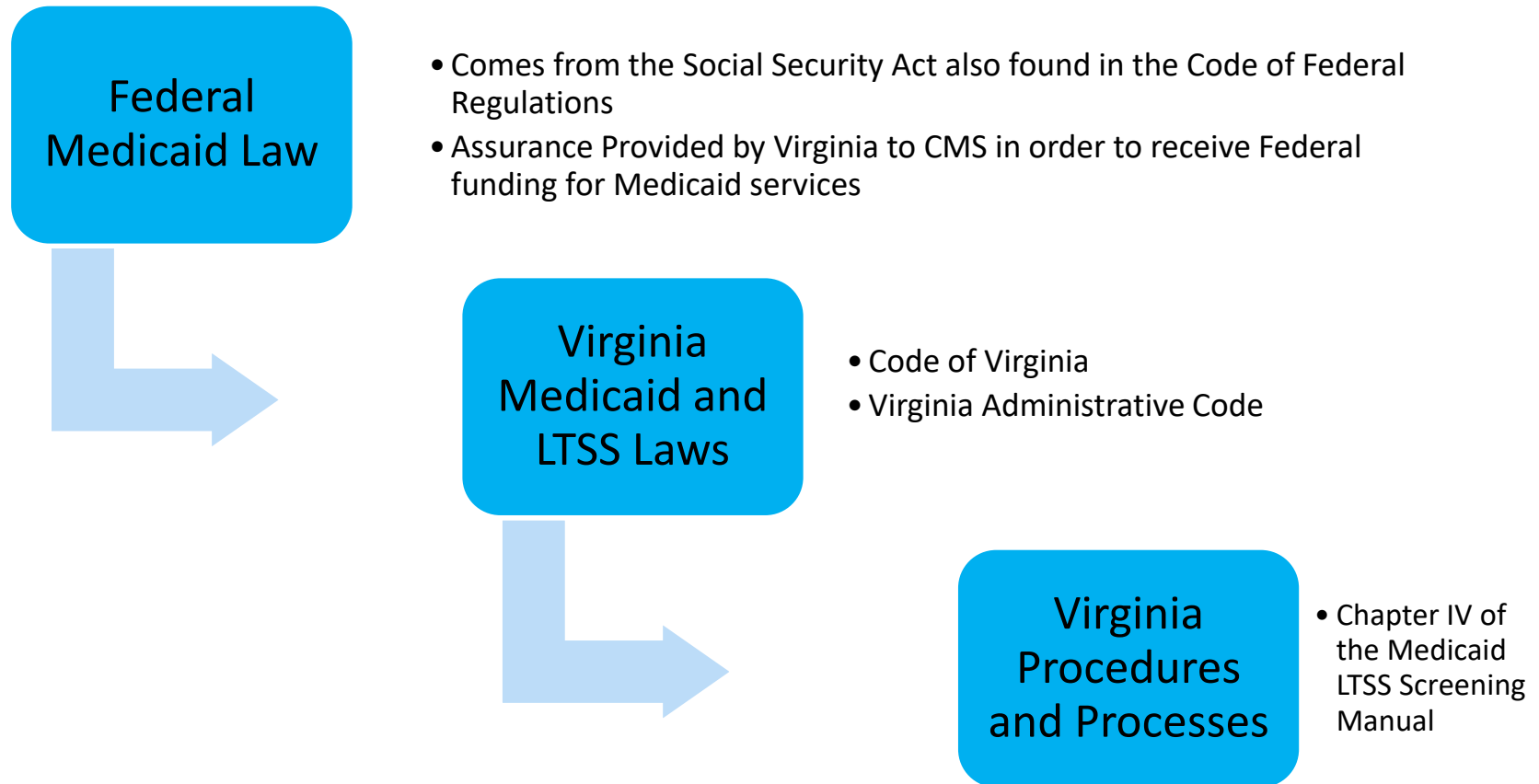
What's on the Horizon?

- Physician's Module
  - Open February 2020
  - If Physician already completed the longer LTSS Screening training there is no need to retake the physician specific module
  - Completion by June 2020

- MES: Medicaid Enterprise System replaces MMIS
  - Affects ePAS
  - Launch anticipated for July 2020

DMAS

Resources

- Medicaid LTSS Screening Manual Chapter IV version 4-18-19

- The Medicaid LTSS Screening Training: Modules and Handouts

- Medicaid LTSS Screening Worksheets: ADL Criteria, how to rate behavior and orientation as a joint criteria

- The MMIS and e-PAS Denial Resolution Reference

Final Thoughts

Hierarchy of Authority

Federal Medicaid Law

- Comes from the Social Security Act also found in the Code of Federal Regulations
- Assurance Provided by Virginia to CMS in order to receive Federal funding for Medicaid services

Virginia Medicaid and LTSS Laws

- Code of Virginia
- Virginia Administrative Code

Virginia Procedures and Processes

- Chapter IV of the Medicaid LTSS Screening Manual

Questions

- Urgent cross-cutting questions will be answered during the call as time permits.

- Questions regarding specific cases should be sent to ScreeningAssistance@dmas.Virginia.gov

- Please send issues and questions for our next call February 11, 2020 at 3:30.

Who to Contact Regarding Medicaid LTSS Screening Issues?

ScreeningAssistance@dmas.Virginia.gov

DMAS

Glossary

- Code of Federal Regulations (CFR)
- Community-Based Team (CBT)
- Department of Behavioral Health and Developmental Disabilities (DBHDS)
- Department of Medical Assistance Services (DMAS)
- Fee For Service (FFS)
- Level of Care (LOC)

- Local Department of Social Services (LDSS)
- Local Health Department (LDH)
- Long-Term Services and Supports (LTSS)
- Nursing Facility: NF
- PreAdmission Screening and Resident Review (PASRR)
- Uniform Assessment Instrument (UAI)
- Virginia Administrative Code: (VAC)