



COMMONWEALTH of VIRGINIA
Department of Medical Assistance Services

August 17, 2018

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RICHMOND, VA 23219
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Linda Hines, CEO
Virginia Premier Health Plan
600 E. Broad Street, 4th Floor
Richmond, VA 23219

Re: CCC Plus Program- Response to Corrective Action Plan

Ms. Hines:

Thank you for your response to the Corrective Action Plan (CAP) issued to Virginia Premier on May 4, 2018. The Department of Medical Assistance Services (DMAS) has reviewed the documents and determined that your responses meet the necessary requirements outlined in the CAP to resolve the five (5) areas where Virginia Premier is currently not meeting the contract standards.

DMAS will track Virginia Premier's progress on each of the issue-specific project plans to meet the identified milestones and ultimately, resolve the issues. As we have discussed, Virginia Premier will need to provide a written update sent to DMAS via email by close of business every Tuesday. In addition, Virginia Premier and DMAS will meet weekly on Fridays via conference call to review and discuss Virginia Premier's progress.

To acknowledge our agreement, please sign below and return to me no later than Wednesday, August 22, 2018.

Sincerely,

A handwritten signature in black ink that reads "Jason Rachel".

Jason A. Rachel, PH.D
Acting Division Director
Division of Integrated Care

Acknowledge agreement via signature below to address the five (5) issues within Virginia Premier's Corrective Action Plan through weekly written updates to the project plans and attend weekly status meetings with DMAS.

Linda Hines 8/17/18
Linda Hines, Virginia Premier