



Department of Medical Assistance Services

Administering Medicaid and the State Children's Health Insurance Program in Virginia

Virginia Medicaid’s Behavioral Health Home average member participation remained steady in the third quarter of 2017 at 242. The percentage of members with a BHH Care team contact steadily improved as did case management contact through the dedicated MCO BHH care manager. BHH pilot programs are focused on member hospitalizations for both behavioral health and medical admissions. During the 1st quarter, 100% of BHH members admitted to the hospital for behavioral health or medical related reasons received a follow-up Care Team or Case Management contact within thirty days (30) days of discharge. The BHH pilot plans continue to evolve outreach efforts in order to ensure better coordination of care and to educate members. These efforts have had positive impacts to on-going member touches and post care hospitalization follow-ups. DMAS met with Aetna Better Health’s BHH pilot team in the 3rd quarter of 2017. The plan closely partners with Richmond Behavioral Health Authority (RBHA) to implement their Behavioral Health Home Pilot program. The program has been highly successful in coordinating intensive behavioral health services and supports and assisting members to medical appointments and wrap-around services. As a result the program members are attending medical and behavioral regularly and successfully participating in community based programs in the area. The pilot program funding is slated to end in 2018.



2017 Quarter 1 Report

| Behavioral Health Home Program | | Q3 2017 |
|---|-------|---------|
| Measure | Score | |
| Number of Members | 242 | |
| Percent of Members w/ BHH Care Team Contact | 70% | |
| Percent w/Current Month MCO CM Contact | 44% | |
| #Members w/30 day Follow Up Post BH Hospital Stay | 100% | |
| #Members w/30 day Follow Up Post MD Hospital Stay | 100% | |
| * Scores are weighted | | |