



# Department of Medical Assistance Services

Administering Medicaid and the State Children's Health Insurance Program in Virginia

Virginia Medicaid’s Behavioral Health Home average member participation remained steady in the second quarter of 2017 at 242. The percentage of members with a BHH Care team contact steadily improved as did case management contact through the dedicated MCO BHH care manager. BHH pilot programs are focused on member hospitalizations for both behavioral health and medical admissions. During the 2nd quarter, 100% of BHH members admitted to the hospital for behavioral health or medical related reasons received a follow-up Care Team or Case Management contact within thirty days (30) days of discharge. The BHH pilot plans continue to evolve outreach efforts in order to ensure better coordination of care and to educate members. These efforts have had positive impacts to on-going member touches and post care hospitalization follow-ups. DMAS met with Aetna Better Health’s BHH pilot team in the 2nd quarter of 2017. The plan closely partners with Richmond Behavioral Health Authority (RBHA) to implement their Behavioral Health Home Pilot program. The program has been highly successful in coordinating intensive behavioral health services and supports and assisting members to medical appointments and wrap-around services. As a result the program members are attending medical and behavioral regularly and successfully participating in community based programs in the area. The pilot program funding is slated to end in



2017 Quarter 2 Report

Behavioral Health Home Program		Q2 2017
Measure	Score	
Number of Members	242	
Percent of Members w/ BHH Care Team Contact	68%	
Percent w/Current Month MCO CM Contact	73%	
#Members w/30 day Follow Up Post BH Hospital Stay	100%	
#Members w/30 day Follow Up Post MD Hospital Stay	100%	
* Scores are weighted		