



Department of Medical Assistance Services

Administering Medicaid and the State Children's Health Insurance Program in Virginia

Virginia Medicaid's Behavioral Health Home average member participation decreased from 220 to 242 in the third quarter. The percentage of members with a BHH Care team contact steadily improved as did case management contact through the dedicated MCO BHH care manager. BHH pilot programs are focused on member hospitalizations for both behavioral health and medical admissions. During the 3rd quarter, 77% of BHH members admitted to the hospital for behavioral health or medical related reasons received a follow-up Care Team or Case Management contact within seven (7) days of discharge and 100% received a Care Team or MCO Case Management follow up within 30 days of discharge. Four of the five participating Medallion MCOs coordinate with Magellan for non-traditional behavioral health (NTBH) services. The BHH pilot plans continue to evolve outreach efforts in order to ensure better coordination of care and to educate members. These efforts have had positive impacts to on-going member touches and post care hospitalization follow-ups. DMAS will meet with Aetna Better Health's BHH pilot team in the 1st quarter of 2017 to discuss the health plan's partnership with Richmond Behavioral Health Authority as part of the Behavioral Health Home Pilot program. Key goals of the meeting are to discuss hurdles to implementing and sustaining such a program in the future. The regional pilot program funding is slated to end in 2018.



Behavioral Health Home Program		Q3 2016
Measure	Score	
Number of Members	242	
Percent of Members w/ BHH Care Team Contact	73.5%	
Percent w/Current Month MCO CM Contact	39%	
#Members w/30 day Follow Up Post BH Hospital Stay	100%	
#Members w/30 day Follow Up Post MD Hospital Stay	100%	
* Scores are weighted		