



Department of Medical Assistance Services

Administering Medicaid and the State Children's Health Insurance Program in Virginia

Virginia Medicaid’s Behavioral Health Home average member participation decreased from 220 to 211 in the second quarter. The percentage of members with a BHH Care team contact steadily improved as did case management contact through the dedicated MCO BHH care manager. BHH pilot programs are focused on member hospitalizations for both behavioral health and medical admissions. During the 2nd quarter, 67% of BHH members admitted to the hospital for behavioral health related reasons received a follow-up Care Team or Case Management contact within seven (7) days of discharge and 100% within 30 days of discharge. Thirty-eight percent (29%) of members with non-behavioral health related hospitalizations received a follow-up Care Team or Case Management contact within seven (7) days of discharge and 100% within 30 days of discharge. Four of the five participating Medallion MCOs coordinate with Magellan for non-traditional behavioral health (NTBH) services. For the 2nd quarter, these plans received 48 authorization requests for NTBH services and 100% were approved. The BHH pilot plans continue to evolve outreach efforts in order to ensure better coordination of care and to educate members. These efforts have had positive impacts to on-going member touches and post care hospitalization follow-ups. The BHH annual report will be posted in September 2016.

Behavioral Health Home Program	April	May	June	Q2
Measure	Score	Score	Score	Score
Number of Members	220	208	205	211
Percent of Members w/ BHH Care Team Contact	35%	47%	54%	45.3%
Percent w/Current Month MCO CM Contact	22%	42%	54%	38.7%
# Members w/ 7 day Follow Up Post BH Hospital Stay	100%	86%	43%	67%
# Members w/7 day Follow Up Post MD Hospital Stay	20%	27%	40%	29%

* Scores are weighted