

VA PIA Program Year 1—Comprehensive Annual Results

Introduction

The Virginia Department of Medical Assistance Services (DMAS) contracted with Health Services Advisory Group, Inc. (HSAG) to establish and implement a scoring mechanism and calculate scores for the Performance Incentive Awards (PIA) Program. This report presents measure-specific PIA scores and the quality awards or penalties for each participating managed care organization (MCO) for Program Year 1 (i.e., Fiscal Year 2016). The following MCOs were included in the PIA Program Year 1:

- Aetna Better Health of Virginia (Aetna)
- Anthem HealthKeepers Plus (Anthem)
- INTotal Health (INTotal)
- Kaiser Permanente
- Optima Family Care (Optima)
- Virginia Premier Health Plan, Inc. (VA Premier)

For comprehensive PIA Program details, please see the Virginia Medicaid and FAMIS Performance Incentive Awards (PIA) Program Technical Specifications, Version 1.1 and the VA EQRO Task J_2016 Performance Incentive Awards Methodology.



PIA Scores

Following receipt of validated administrative and audited Health Care Effectiveness Data and Information Set (HEDIS®) measure rates, each measure was scored. Table 1 presents the administrative measures and their associated weights, along with each MCO's final measure rates and PIA scores.

Table 1—Final Administrative Measure Rates and PIA Scores

| мсо | Assessments of Foster Care Populations | | MCO Claims | Processing* | Monthly Report Timeliness and Accuracy | | |
|----------------------|---|-------|------------|-------------|--|-------|--|
| | Weight = 12% | | Weight | = 12% | Weight = 10% | | |
| | Rate | Score | Rate | Score | Rate | Score | |
| Aetna | 91.14% | 3 | 34 | 2 | 99.51% | 3 | |
| Anthem | 52.62% | 1 | 33 | 2 | 99.81% | 3 | |
| INTotal | 30.77% | 0 | 34 | 2 | 99.62% | 3 | |
| Kaiser Permanente | NR | 0 | 34 | 2 | 96.79% | 3 | |
| Optima | 80.98% | 2 | 36 | 3 | 99.69% | 3 | |
| VA Premier | 90.19% | 3 | 25 | 0 | 99.53% | 3 | |

^{*}Rates for this measure were calculated on a monthly basis with a total of 3 possible points awarded each month. The annual rate for this measure is presented on a scale of 0 to 36.

NR (i.e., Not Reported) indicates the measure data were materially biased.

¹ HEDIS® is a registered trademark of the National Committee for Quality Assurance (NCQA).

² HEDIS measure rate calculations follow the 2016 HEDIS Technical Specifications for Health Plans, Volume 2.



Table 2 presents the HEDIS measures, along with each MCO's measure rates and PIA scores.

Table 2—Final HEDIS Measure Rates and PIA Scores

| | Childhood Immunization Status—Combination 3 | | | | Controlling High Blood Pressure | | | Timeliness of Prenatal Care | | | | |
|----------------------|---|-----------------------------------|-----------------------------------|-------------|---------------------------------|-----------------------------------|-----------------------------------|-----------------------------|--------|-----------------------------------|-----------------------------------|-------------|
| мсо | Weight = 22% | | | | Weight = 22% | | | Weight = 22% | | | | |
| | Rate | Performance Score ³ | Improvement Score ⁴ | Total Score | Rate | Performance Score ³ | Improvement Score ⁴ | Total Score | Rate | Performance Score ³ | Improvement Score ⁴ | Total Score |
| Aetna | 67.45% | 1 | 1 | 2 | 59.08% | 1 | 0 | 1 | 87.63% | 1 | 0 | 1 |
| Anthem | 89.79% | 2 | 1 | 3 | 57.94% | 1 | 0 | 1 | 89.74% | 2 | 0 | 2 |
| INTotal | 69.91% | 1 | 0 | 1 | 49.11% | 0 | 0 | 0 | 63.87% | 0 | 0 | 0 |
| Kaiser Permanente | 67.80% | 1 | 0 | 1 | 75.56% | 2 | 1 | 3 | 90.26% | 2 | 0 | 2 |
| Optima | 72.69% | 1 | 1 | 2 | 51.39% | 0 | 0 | 0 | 81.71% | 1 | 1 | 2 |
| VA Premier | 72.19% | 1 | 0 | 1 | 51.35% | 0 | 0 | 0 | 80.13% | 0 | 0 | 0 |

Performance scores were determined by comparing HEDIS measure rates and confidence intervals to NCQA's Quality Compass national Medicaid HMO 50th percentiles for HEDIS 2015.

⁴ Improvement scores were determined by comparing HEDIS rates from the prior year to the HEDIS rates for the current year for each MCO using a t-test to determine if the MCO significantly improved. An improvement point could also be awarded if an MCO performed above the NCQA Quality Compass national Medicaid HMO 90th percentile for the current year and prior year. If it was the MCO's first year reporting data, then the MCO received one improvement point if the current year's rate was above the NCQA Quality Compass national Medicaid HMO 90th percentile. A maximum of one point was awarded for improvement.



Funds Allocation Results

Table 3 Presents the funds allocation results derived from the above PIA scores for each MCO.

Table 3—Funds Allocation Results

| МСО | Final Award | Final Penalty | Final Award/Penalty Percentage |
|-------------------|----------------|----------------|--------------------------------|
| Aetna | \$90,956.03 | _ | 0.05% |
| Anthem | \$655,156.02 | _ | 0.06% |
| INTotal | _ | \$217,930.04 | -0.11% |
| Kaiser Permanente | \$19,539.85 | _ | 0.05% |
| Optima | \$379,814.30 | _ | 0.05% |
| VA Premier | _ | \$927,536.16 | -0.11% |
| All MCO Total | \$1,145,466.21 | \$1,145,466.21 | |