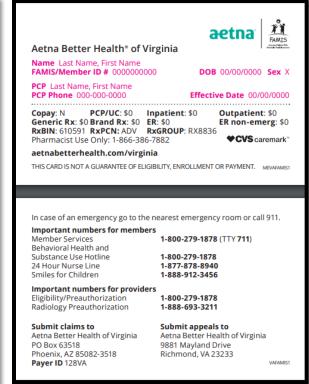
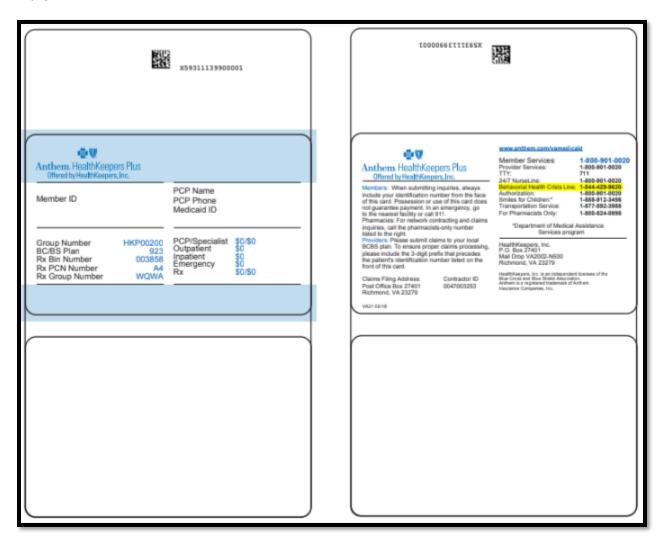
# Member ID Card Submissions by Plan

# Aetna





# Anthem



# Magellan



General Mailing Address: MCC of VA

3829 Gaskins Rd Richmond, VA 23233-1437

Smiles for Children: . . . . . . . 1-888-912-3456 (TTY 711) Website: www.MCCofVA.com

Claims Address: MCC Claims Service Ctr.,

1 Cameron Hill Circle, Suite 52, Chattanooga, TN 37402-0052





#### **FAMILY CARE FAMIS**

Member Name: JOHN DOE Member Number: 9999999\*99 Group Number: ABC Member Effective Date: 07-01-18 PCP Name: JANE DOE

OV: \$0 ER: \$0

PCP Phone: 999-9999

FAMIS #: 99999999999 DOB: 99/99/9999

Detailed benefit information is available at optimahealth.com

Preauthorization may be required for: hospitalization, outpatient surgery, therapies advanced imaging, DME, home health, skilled nursing, acute rehab, or prosthetics. IN CASE OF AN EMERGENCY: Call 911 or go to the nearest emergency room. Always call your Primary Care Physician for non-emergent care.

FOR PHARMACIST USE ONLY:

PROCESSOR CONTROL# OHPMCAID OptumRx Pharmacist Help Desk: 1-866-244-9113 757-552-8975 OR 1-800-881-2166 757-552-8877 OR 1-844-672-2307

Member Services: (Translation Services Available)
Pharmacy Member Services: 711 OR 1-800-828-1140 757-552-7250 OR 1-800-394-2237 1-888-912-3456 TTY Virginia Relay Service: (Hearing Impaired) After Hours Nurse Advice: Smiles for Children:

Behavioral Health Pre Authorization: Provider Relations: Medical/Pharmacy Pre Authorization:

757-552-7174 OR 1-800-648-8420 757-552-7474 OR 1-800-229-8822 757-552-7540 OR 1-800-229-5522 BEHAVIORAL HEALTH CLAIMS

OV: \$0

ER: \$0

RX: 0

MEDICAL CLAIMS PO Box 5028 Troy, MI 48007-5028

PO Box 1440 Troy, MI 48099-1440

Offered by Optima Health Plan

# Optima Health &

# **FAMILY CARE**

Member Name: JOHN DOE Member Number: 9999999\*99 Group Number: ABC

Member Effective Date: 07-01-18 PCP Name: JANE DOE

PCP Phone: 999-9999

Medicaid #: 999999999999 DOB: 99/99/9999

Detailed benefit information is available at optimahealth.com

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BIN# 610011 OptumRx Pharmacist Help Desk:

PROCESSOR CONTROL# OHPMCAID 1-866-244-9113

Member Services: (Translation Services Available)

757-552-8975 OR 1-800-881-2166 757-552-8877 OR 1-844-672-2307 Pharmacy Member Services: TTY Virginia Relay Service: (Hearing Impaired)
After Hours Nurse Advice: 711 OR 1-800-828-1140 757-552-7250 OR 1-800-394-2237

Smiles for Children: Transportation: Behavioral Health Pre Authorization: 1-888-912-3456 1-877-892-3986 757-552-7174 OR 1-800-648-8420

Behavioral Health Pre Authorization: Provider Relations: Medical/Pharmacy Pre Authorization: MEDICAL CLAIMS P.O. Box 5028 757-532-7174 OR 1-800-648-8420 757-552-7474 OR 1-800-229-8822 757-552-7540 OR 1-800-229-5522 BEHAVIORAL HEALTH CLAIMS P.O. Box 1440

Troy, MI 48007-5028 Troy, MI 48099-1440

Offered by Optima Health Plan

# United Healthcare



In an emergency go to nearest emergency room or call 911.

Carry card at all times and before you get non-emergency services. Call Member Services with questions or if you suspect flowed or abuse. Hospitals: Preadmission certification required for non-emergency admissions.

Member Services/Behavioral: 844-752-9434

Smiles for Children: 888-912-3456

TTY 711

NurseLine: 800-842-3014

Transportation: 833-215-3884

TTY 711

For Providers: UHCprovider.com 844-284-0146

Claims: PO Box 5270, Kingston, NY, 12402-5270

Preauthorization: 844-284-0149

Pharmacy Claims: OptunRX, PO Box 29044, Hot Springs, AR 71903

For Pharmacists: 844-284-0149



In an emergency go to nearest emergency room or call 911.

Carry card at all times and before you get non-emergency services. Call Member Services with questions or if you suspect fraud or abuse. Hospitalis: Preadmission certification required for non-emergency admissions.

Member Servicest Behavioral: 844-752-9434 TTY 711 Smiles for Children: 888-912-3456 TTY 711 NurseLine: 800-842-3014 TTY 711 Transportation: 833-215-3884 TTY 711 For Providers: UHCprovider.com 344-284-0146 Claims: PO Box 5270, Kingston, NY, 12402-5270 Preauthorization: 844-284-0146

Pharmacy Claims: OptumRX, PO Box 29044, Hot Springs, AR 71903 For Pharmacists: 844-284-0149

