



Department of Medical Assistance Services
600 East Broad Street, Suite 1300
Richmond, Virginia 23219

<http://www.dmas.virginia.gov>

MEDICAID BULLETIN

TO: Nursing Facility, Specialized Care, and Hospice Service Providers;
Commonwealth Coordinated Care (CCC) Plus Managed Care Plans and
PACE Organizations

FROM: Karen Kimsey, Director
Department of Medical Assistance Services (DMAS)

DATE: 6/24/2020

SUBJECT: Per Diem COVID-19 Add-On Payment for Nursing Facility and Specialized
Care Rates Effective July 1, 2020.

This bulletin supplements a previous bulletin on Nursing Facility and Specialized Care Rate Updates published June 1, 2020. The purpose of this bulletin is to inform you that nursing facility and specialized care rates include a temporary COVID-19 \$20 add-on payment effective July 1, 2020. The \$20.00 per diem COVID-19 add-on payment is included in the indirect rate for nursing facilities and the final per diem rate for specialized care. The Department of Medical Assistance Services (DMAS), managed care organizations (MCOs), PACE Organizations and hospices will pay the COVID-19 add-on payment for nursing facility services until the end of the Governor's State of Emergency related to COVID-19. Final rates, including the \$20 per diem add-on, are posted on the DMAS website at <http://www.dmas.virginia.gov/#/ratesetting>. DMAS will send another Bulletin when the temporary add-on payment is ended.

Please note that temporary COVID-19 add-on payments effective for dates of service between March 12 and June 30, 2020 were to be paid retrospectively through a supplemental payment subject to reconciliation (June dates of service have yet to be reimbursed but will continue under the supplemental payment process according to the previous guidance) . Nursing facility and specialized care COVID-19 add-on payments are relevant to the delivery of covered services related to COVID-19 detection and treatment, as well as maximizing access to care and minimizing viral spread within the community. Please contact Sara Benoit at sara.benoit@dmas.virginia.gov (804) 786-3673, if you have questions.

PROVIDER CONTACT INFORMATION & RESOURCES	
Virginia Medicaid Web Portal Automated Response System (ARS) Member eligibility, claims status, payment status, service limits, service authorization status, and remittance advice.	www.viriniamedicaid.dmas.virginia.gov
Medicall (Audio Response System) Member eligibility, claims status, payment status, service limits, service authorization status, and remittance advice.	1-800-884-9730 or 1-800-772-9996
KEPRO Service authorization information for fee-for-service members.	https://dmas.kepro.com/
Managed Care Programs Medallion 4.0, Commonwealth Coordinated Care Plus (CCC Plus), and Program of All-Inclusive Care for the Elderly (PACE). In order to be reimbursed for services provided to a managed care enrolled individual, providers must follow their respective contract with the managed care plan/PACE provider. The managed care plan may utilize different guidelines than those described for Medicaid fee-for-service individuals.	
Medallion 4.0	http://www.dmas.virginia.gov/#/med4
CCC Plus	http://www.dmas.virginia.gov/#/cccplus
PACE	http://www.dmas.virginia.gov/#/longtermprograms
Magellan Behavioral Health Behavioral Health Services Administrator, check eligibility, claim status, service limits, and service authorizations for fee-for-service members.	www.MagellanHealth.com/Provider For credentialing and behavioral health service information, visit: www.magellanofvirginia.com , email: VAProviderQuestions@MagellanHealth.com , or Call: 1-800-424-4046
Provider HELPLINE Monday–Friday 8:00 a.m.-5:00 p.m. For provider use only, have Medicaid Provider ID Number available.	1-804-786-6273 1-800-552-8627
Aetna Better Health of Virginia	www.aetnabetterhealth.com/Virginia 1-800-279-1878
Anthem HealthKeepers Plus	www.anthem.com/vamedicaid 1-800-901-0020
Magellan Complete Care of Virginia	www.MCCofVA.com 1-800-424-4518 (TTY 711) or 1-800-643-2273
Optima Family Care	1-800-881-2166
United Healthcare	www.Uhccommunityplan.com/VA and www.myuhc.com/communityplan 1-844-752-9434, TTY 711
Virginia Premier	1-800-727-7536 (TTY: 711),

