

BROADCAST DMAS-42

DATE: May 24, 2019

TO: Local Directors and medical assistance staff

FROM: Cindy Olson, Director, Eligibility and Enrollment Services Division, Department of Medical Assistance Services

SUBJECT: MMIS Enrollment Access Change

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The following acronyms are used in this broadcast:

DMAS – Department of Medical Assistance Services
LDSS – Local Department of Social Services
VDSS – Virginia Department of Social Services

The purpose of this broadcast is to inform LDSS staff who determine eligibility for Medicaid and FAMIS that the **temporary change** to procedures for MMIS Coverage Correction Requests has ended. Effective May 31, 2019, DMAS will close the manual enrollment bridge between LDSS and the MMIS. Demographic changes can still be made directly in MMIS by designated local staff.

Local workers should continue to report any VACMS issues to VDSS. Keep in mind that all DSS MA enrollment begins in VaCMS as the system of record. MMIS changes do not update VaCMS. MMIS changes can be wiped out if EDBC is run without correcting the original problem in VaCMS.

Completed MMIS Coverage Correction forms (DMAS-9 effective 3-2019) are required in order for the DMAS Enrollment Unit to make coverage corrections. The completed form should be emailed to enrollment@dmass.virginia.gov. Examples of appropriate requests:

- Retroactive coverage
- Duplicate linking
- Erroneous death cancellations
- Spenddown end-date
- Missing newborn coverage
- Approved non-labor and delivery Emergency Services coverage
- Same day void

Please type “**same day void**” in the subject line when emailing that type of request.

Patient pay correction requests should be sent to patientpay@dmas.virginia.gov.

Please contact your Regional Medicaid Consultant if you have questions about this broadcast.