



Provider Notice

The [Magellan of Virginia web portal](#) has been updated to allow providers to view the CCC Plus plan in which a member is enrolled. Providers may enter the member's Medicaid ID to check eligibility. On the screen with Member Information, providers will need to select the yellow "Service Limits" option in the box above the member information. The next screen will indicate the name of the CCC Plus plan that the member is enrolled in under "Plan Benefits Information." CCC Plus enrollment can also be verified through the member's health plan.

It is important for providers to verify a member's Medicaid eligibility at each point of service. Community Mental Health Rehabilitation Services (CMHRS) providers have access to the [Magellan of Virginia provider web portal](#) where member eligibility can be verified for all members. This provider portal is especially useful during the CCC Plus CMHRS transition as the Virginia Medicaid Web Portal is being enhanced to again allow access for all behavioral health providers to verify eligibility. DMAS will provide updates to providers as the portal functionality is again turned on for CMHRS providers in early 2018.

As a reminder, Magellan of Virginia is no longer administering CMHRS for CCC Plus enrolled members. Service authorizations and claims for dates of service after 1/1/18 will need to be sent to the member's CCC Plus plan. Magellan of Virginia is continuing to manage CMHRS coverage for Medallion 3.0, DMAS fee-for-service, and Governor's Access Plan (GAP) enrollees.

If you have any questions, please use the [Contact Us](#) tab on www.magellanofvirginia.com or call 1-800-424-4046.

If you have any questions about CCC Plus, please visit http://www.dmas.virginia.gov/Content_pgs/mltss-home.aspx or send questions to CCCPlusCMHRS@dmas.virginia.gov.