



Department of Medical Assistance Services
600 East Broad Street, Suite 1300
Richmond, Virginia 23219

<http://www.dmas.virginia.gov>

MEDICAID MEMO

TO: All Providers and Managed Care Organizations Participating in the Virginia Medicaid and FAMIS Programs

FROM: Karen Kimsey, Director
Department of Medical Assistance Services (DMAS)

DATE: 3/2/21

SUBJECT: Coverage of Single-Dose COVID-19 Vaccine Administration

The purpose of this memorandum is to inform providers:

- That the Virginia Department of Medical Assistance Services (DMAS) fee-for-service (FFS) and all contracted managed care plans will cover one (1) new COVID-19 vaccine product and one (1) new COVID-19 vaccine administration code for all full benefit Medicaid and FAMIS populations
- Of pharmacy procedures for the new COVID-19 vaccine product and administration

Further contact information is included at the bottom of this document.

The codes below will be covered by DMAS FFS and all DMAS Managed Care Organizations (MCOs) pending the issuance of an Emergency Use Authorization (EUA) by the Food and Drug Administration (FDA). The effective date of service will be the date of issuance of an EUA, and no earlier than February 26, 2021.

CPT code	Description	Reimbursement rate
91303	SARSCOV2 VAC AD26 .5ML Janssen Covid-19 Vaccine	\$0.01
0031A	ADM SARSCOV2 VAC AD26 .5ML Janssen Covid-19 Vaccine Admin.	\$28.39

The Centers for Medicare and Medicaid Services (CMS) anticipates that, at this time, providers will not incur a cost for vaccine products (CPT 91303). Providers should not bill for a vaccine product if they received it for free.

For questions on coverage for members enrolled in a managed care organization, refer to the contact information listed at the end of this document.

Pharmacy procedure for COVID-19 vaccine

Please refer to the Medicaid Memo “[Pharmacy Procedure For COVID-19 Vaccine](#)” for further information on pharmacy procedures for COVID-19 vaccine products and administration. Note that for single dose vaccines, submission clarification codes are not required.

Members (or providers on behalf of members) who require transportation assistance for their vaccinations, can schedule transportation by calling the appropriate number on this contact list:

[Transportation Reservation Telephone Numbers](#)

Find the Medicaid Plan you enrolled in below and call that number to make your transportation arrangements or check to see if you are eligible for transportation. Ask about bus tickets or gas reimbursement for you, a friend, or neighbor to your Medicaid appointment.

FFS / MCO /CCC Plus/Medallion 4.0	Reservation Numbers	Details
Fee For Service (FFS) *Including all CL, BI, & FIS Waived Services	(866) 386-8331	All ages and all levels of service
Aetna Better Health of VA - CCC Plus	(800) 734-0430 Option 1	All ages and all levels of service
Aetna Better Health of Virginia (Medallion 4.0)	(800) 734-0430	All ages and all levels of service
Anthem HealthKeepers CCC Plus	(855) 325-7581	All ages and all levels of service
Anthem HealthKeepers Plus (Medallion 4.0)	(877) 892-3988	All ages and all levels of service
Magellan Complete Care of Virginia	(877) 790-9472	All ages and all levels of service
Magellan Complete Care of Virginia (Medallion 4.0)	(833) 273-7416	All ages and all levels of service
Optima Family Care (Medallion 4.0)	(877) 892-3986	All ages ambulatory and wheelchair
Optima Health CCC Plus	(855) 325-7558	All ages and all levels of service
United Healthcare CCC Plus	(844) 604-2078	All ages and all levels of service
United Healthcare Community Plan (Medallion 4.0)	(833) 215-3884	All ages and all levels of service
Virginia Premier CCC Plus	(855) 880-3480	All ages and all levels of service
Virginia Premier Elite Individual (Medallion - 4.0)	(855) 880-3480	All ages and all levels of service

Transportation Ride Assist/Customer Service Telephone Numbers

If you need to cancel your ride, ask questions about your ride or transportation. Have a compliment or complaint please call the appropriate Medicaid plan you enrolled in below.

FFS / MCO /CCC Plus/Medallion 4.0	Ride Assist/Where's My Ride Telephone Numbers
Fee For Service (FFS) *Including all CL, BI, & FIS Waived Services	(866) 246-9979
Aetna CCC Plus and Medallion 4.0	(800) 734-0430 Option 2
Anthem HealthKeepers CCC Plus	(855) 325-7581 Option 1
Anthem HealthKeepers Plus (Medallion 4.0)	(877) 892-3988 Option 2
Magellan Complete Care of Virginia	(877) 790-9472
Magellan Complete Care of Virginia (Medallion 4.0)	(833) 273-7416
Optima Family Care (Medallion 4.0)	(877) 892-3986 Option 1
Optima Health - CCC Plus	(855)-325-7558 Option 1
United Healthcare CCC Plus	(833) 215-3885 (TTY - (844) 488-9724
UnitedHealthcare Community Plan (Medallion 4.0)	(833) 215-3885 (TTY -(844) 488-9724
Virginia Premier CCC Plus	(855) 880-3480
Virginia Premier Elite Individual (Medallion 4.0)	(855) 880-3480

FFS Rider Handbook, Frequently Asked Questions (FAQs), and FFS on line reservations:

<http://transportation.dmas.virginia.gov>

*Special Note for CL, BI, & FIS Members: For waived service's transportation questions and/or concerns, call the FFS telephone number. For your medical appointments please call the CCC Plus MCO in which you are enrolled.

PROVIDER CONTACT INFORMATION & RESOURCES	
Virginia Medicaid Web Portal Automated Response System (ARS) Member eligibility, claims status, payment status, service limits, service authorization status, and remittance advice.	Visit: www.virginiamedicaid.dmas.virginia.gov
Medicall (Audio Response System) Member eligibility, claims status, payment status, service limits, service authorization status, and remittance advice.	Call: 1-800-884-9730, or 1-800-772-9996
KEPRO Service authorization information for fee-for-service members.	Visit: https://dmas.kepro.com/
Managed Care Programs Medallion 4.0, Commonwealth Coordinated Care Plus (CCC Plus), and Program of All-Inclusive Care for the Elderly (PACE). In order to be reimbursed for services provided to a managed care enrolled individual, providers must follow their respective contract with the managed care plan/PACE provider. The managed care plan may utilize different guidelines than those described for Medicaid fee-for-service individuals.	

Medallion 4.0	Visit: http://www.dmas.virginia.gov/#/med4
CCC Plus	Visit: http://www.dmas.virginia.gov/#/cccplus
PACE	Visit: http://www.dmas.virginia.gov/#/longtermprograms
Magellan Behavioral Health Behavioral Health Services Administrator, check eligibility, claim status, service limits, and service authorizations for fee-for-service members.	Visit: http://www.magellanhealth.com/Provider For credentialing and behavioral health service information: Visit: www.magellanofvirginia.com Email: VAProviderQuestions@MagellanHealth.com Call: 1-800-424-4046
Provider HELPLINE Monday–Friday 8:00 a.m.-5:00 p.m. For provider use only, have Medicaid Provider ID Number available.	Call: 1-804-786-6273, or 1-800-552-8627
Aetna Better Health of Virginia	Visit: www.aetnabetterhealth.com/virginia Call: 1-800-279-1878
Anthem HealthKeepers Plus	Visit: www.anthem.com/vamedicaid , or Call: 1-800-901-0020
Magellan Complete Care of Virginia	Visit: www.MCCofVA.com Call: 1-800-424-4518 (TTY 711), or 1-800-643-2273
Optima Family Care	Call: 1-800-881-2166
United Healthcare	Visit: www.uhcommunityplan.com/VA , or www.myuhc.com/communityplan Call: 1-844-752-9434, TTY 711
Virginia Premier	Call: 1-800-727-7536 (TTY: 711)