

BROADCAST DMAS-66

DATE: May 24, 2021

TO: Local directors and Medicaid staff

FROM: Cindy Olson, Director, Eligibility and Enrollment Services, Department of Medical Assistance Services (DMAS)

SUBJECT: Implementation of Adult Dental Services, Effective July 1, 2021

CONTACT: DentaQuest at 1-888-912-3456

Beginning July 1, 2021, Virginia's nationally recognized **Smiles For Children (SFC)** program will expand to provide comprehensive dental coverage for **adults in full-benefit Medicaid covered groups**. Dental coverage will continue for children and pregnant women. The new dental coverage for adults will focus on overall oral health, prevention, and restoration and will be similar to the coverage currently available to pregnant women. The program name will remain **SFC** with a new tag line, "Improving Dental Care for Children and Adults."

Note that dental coverage is not included for members with limited Medicaid benefits, including members in Plan First, Qualified Medicare Beneficiaries, Special Low-income Medicare Beneficiaries, Qualified Individuals, or Qualified Disabled Working Individuals.

Enhanced dental benefits offered by the Managed Care Organizations will end June 30, 2021. Effective July 1, 2021, dental benefits under SMC for adults in full-benefit covered groups will include:

- X-rays and examinations
- Cleanings
- Fillings
- Root canals
- Gum related treatment
- Dentures
- Tooth extractions and other oral surgeries
- Other appropriate general services such as anesthesia.

DentaQuest is the Medicaid dental benefits administrator (DBA) for the **SFC** program. They administer the dental coverage and benefits for all Medicaid and FAMIS covered members, including those enrolled in both managed care, FFS and members with special needs.

Please refer members with questions about their dental benefits to DentaQuest. A representative can be reached toll free at **1-888-912-3456**. For members who use **TTY/TDD, the number for SFC is 1-800-466-7566**. By calling DentaQuest, members can learn more about the new dental benefits for adults or get help finding a dentist. Members and other individuals can also visit the DentaQuest website, www.dentaquest.com.