

Addiction and Recovery Treatment Services (ARTS):

Medicaid's Substance Use Disorder Treatment Benefit

Last Updated July 15, 2021

Substance use can affect lives differently and it is known that many people who experience issues with substance use benefit from treatment.

Several new treatment approaches are covered by your Medicaid benefit and we are here to help you understand the available options.

Treatment options range from outpatient to inpatient services to include Medication Assisted Treatment (MAT) for prescription drugs or other opioids.

You can talk with your primary care doctor about treatment options for substance or alcohol use. Your doctor and/or health care team will work with you to find the best program for you. Or you can:

- Contact the ARTS Care Coordinator at your Managed Care Organization (*see contact info on the back of this sheet*).
- Visit the DMAS ARTS Google Map at <https://www.dmas.virginia.gov/for-providers/addiction-and-recovery-treatment-services/information-and-provider-map/> for treatment options in your local area.

For Medicaid members who are enrolled in the Commonwealth Coordinated Care Plus (CCC Plus) Program, you can also speak with your CCC Plus Care Coordinator who will help manage your overall care. Your Care Coordinator will work with your ARTS Care Coordinator to ensure that all of your medical providers and services are considered in your overall health care plan.



- ✓ Inpatient Detox
- ✓ Residential Treatment
- ✓ Partial Hospitalization
- ✓ Intensive Outpatient Programs
- ✓ Opioid Treatment Programs
- ✓ Office-Based Opioid Treatment
- ✓ Case Management
- ✓ Peer Recovery Supports

What is an ARTS Care Coordinator?

ARTS Care Coordinators help Medicaid members navigate addiction and recovery treatment options and other supports. The Virginia Department of Medical Assistance Services (DMAS) partners with Managed Care Organizations (MCOs) and Magellan of Virginia to provide care coordination services to support you.

What is a CCC Plus Care Coordinator?

A CCC Plus Care Coordinator is a person who works at your CCC Plus MCO and who is available to personally help you with your total health care needs in mind. This care coordinator serves as your main point of contact to answer your questions about your health care and help you find providers, specialists, community resources, social service assistance and much more. Using a team approach, your CCC Plus Care Coordinator will partner with your ARTS Care Coordinator as well as others for any needed medical and behavioral health services or long term services and supports.

ARTS and CCC Plus Care Coordinators by MCO:

MCO	ARTS Care Coordinator	CCC Plus Care Coordinator
Aetna Better Health & Aetna Better Health of Virginia	Steve Ratliff, LPC Phone: 540-488-4725 Fax 860-900-1229 RatliffS@aetna.com	1-855-652-8249 Press 1 for Care Coordinators
Anthem HealthKeepers Plus	Phone: 1-855-323-4687 Option 2, then option 4 (Medallion 4 and CCC+)	1-855-323-4687 Press 4 TTY: 711
Magellan Complete Care of Virginia	Name: Amy Stephan, LCSW (CCC+) Phone: (757) 439-4459 Email: AStephan@magellanhealth.com Name: Greta McCray, RN (M4) Phone: (757) 709-9508 Email: GMcCray@magellanhealth.com BH Director: Priscilla Smith, RN, MBA, CPHQ Phone: (804) 762-6214 Email: Smithp@magellanhealth.com	1-800-424-4524 Press Option 3, then 4 for Substance Use assistance
Optima Family Care	Phone: 1-888-946-1168	1-866-546-7924 757-552-8398
United Healthcare Community Plan	1-800-548-6549 Ext. 66789, 67604, or 67605	1-866-622-7982
Virginia Premier	Phone: 1-855-214-3822 Option 2 for ARTS Care Coordinator	1-877-719-7358
Magellan of Virginia (Fee-for-service members)	Shahla Nikpour 804-823-5029 SNikpour@magellanhealth.com	n/a