Meeting Minutes
Date: 11/18/2021
Time: 10:00 am - 11:00 am

Link: https://covaconf.webex.com/covaconf/j.php?MTID=m8f7681a617768d7f098e455632776498

Agenda Items:

Welcome and Introduction - Patty Smith

Purpose of the meeting is to come together with members of the panel in one space to discuss agenda items

Follow-up from Action Items – Oketa Winn

Discuss and reviewed Action Items

Model of Care Training

• CCC+ and Medallion 4 will merge into one contract (Project Cardinal) and DMAS will meet internally to discuss ways to implement one Model of Care training across all six MCOs and a process to document completion of the training. Right now there will not be any changes to the current training.

• Mindy C asked when Project Cardinal will be implemented.
  o Project Cardinal will be implemented 7/1/2022.

• Beth H. emphasized that Model of Care consists of two parts:
  o DSNP – Dual Special Needs Plans which is directed by CMS and could be streamlined possibly
  o Model of Care which pertains to the six MCOs

• Ashley H. informed the group that in the meetings she has attended with Mannat (national partner) on the logistics around Project Cardinal, their goal is to standardization.

HCBS Rate Increase – Patty Smith and Ashley Harrell

• An update was provided on the HCBS Rate Increase.
  o Final 12.5% Rate Increase Guidance Sheet was posted to the DMAS website here on 11/12/2021.
  o Includes the ARTS and Behavioral Health HCBS Rate Increase - Codes and rates

• Patty S. mentioned that DMAS recently asked MCOs to confirm if the rate increases were updated in their system during the BH & MCO Collaborative.

• DMAS continues to work with CMS and contractors on rate increase guidance for dates prior to 7/1/2021.

• Beth H. asked if the EI Rates have been posted.
  o Oketa W. and team reached out to Provider Reimbursement Division to get an update on the EI rates. Feedback will be provided.
Oketa W. emphasized sending any issues to the designated mailbox (enhancedbh@dmas.virginia.gov).

- Laura mentioned that we are aware that this is a unique situation with Project BRAVO and the 12.5% increase happening at the same time. DMAS is working diligently and due to the volume of submittals their might be a slight delay in response times when sending emails to the mailbox.
- Mindy C. and Christy E. reported creating a list of FAQs to provide their members.

**Tracker Review/Prioritize - Oketa Winn**

Discussed and reviewed the updated MCO Resolution Panel Tracker

- Patty asked the group to:
  - Determine what issues/concerns should be added to the tracker
  - Which issues do we need to prioritize?

Confirmed status of issues on the tracker.

- **Business Model-VACBP** - Issue guidance on clarification to administration processes
- **Portal Access-VACBP** - Review Doing Business spreadsheet; group is interested in MCOs providing training on their portals
- **Preferred Provider-VACBP** - Provide more information on how providers can become a part of this program and the perks involved
- **Crisis Stabilization change by Molina**
  - Oketa W. reached out to Molina, still awaiting a response.
  - As of 12/1, will no longer be an issue

**Conclusion/Next Steps**

- MCO Expectations when providers are seeking assistance-email or call?
- Working with MCOs on Reimbursements

Mindy C -

- Mental Health Skill Building
  - Discuss/Determine if a previous Crisis Service could meet the eligibility criteria

**Next Meeting: January 13, 2022**