

Meeting Minutes

Date: 11/18/2021

Time: 10:00 am-11:00 am

Link: <https://covaconf.webex.com/covaconf/j.php?MTID=m8f7681a617768d7f098e455632776498>

Meeting Minutes

Attendees:

Sharita Outlaw	Ashley Harrell	Shamika Ward
Oketa Winn	Patty Smith	Kim Moulden
Beth Ludeman-Hopkins	Michael Triggs	Stefanie Pollay
Angel Clark	Mindy Carlin	Sue Klass
Christy Evanko	Laura Reed	Lakeisha
Emily Bebber	Gretchen Wilhelm	Churchill-Noel
		Rita Hines

Agenda Items:

Welcome and Introduction - Patty Smith

Purpose of the meeting is to come together with members of the panel in one space to discuss agenda items

Follow-up from Action Items – Oketa Winn

Discuss and reviewed Action Items

Model of Care Training

- CCC+ and Medallion 4 will merge into one contract (Project Cardinal) and DMAS will meet internally to discuss ways to implement one Model of Care training across all six MCOs and a process to document completion of the training. Right now there will not be any changes to the current training.
- Mindy C asked when Project Cardinal will be implemented.
 - Project Cardinal will be implemented 7/1/2022.
- Beth H. emphasized that Model of Care consists of two parts:
 - DSNP – Dual Special Needs Plans which is directed by CMS and could be streamlined possibly
 - Model of Care which pertains to the six MCOs
- Ashley H. informed the group that in the meetings she has attended with Mannat (national partner) on the logistics around Project Cardinal, their goal is to standardization.

HCBS Rate Increase – Patty Smith and Ashley Harrell

- An update was provided on the HCBS Rate Increase.
 - Final 12.5% Rate Increase Guidance Sheet was posted to the DMAS website [here](#) on 11/12/2021.
 - Includes the ARTS and Behavioral Health HCBS Rate Increase - Codes and rates
- Patty S. mentioned that DMAS recently asked MCOs to confirm if the rate increases were updated in their system during the BH & MCO Collaborative.
- DMAS continues to work with CMS and contractors on rate increase guidance for dates prior to 7/1/2021.
- Beth H. asked if the EI Rates have been posted.
 - Oketa W. and team reached out to Provider Reimbursement Division to get an update on the EI rates. Feedback will be provided.

- Oketa W. emphasized sending any issues to the designated mailbox (enhancedbh@dmas.virginia.gov).
- Laura mentioned that we are aware that this is a unique situation with Project BRAVO and the 12.5% increase happening at the same time. DMAS is working diligently and due to the volume of submittals their might be a slight delay in response times when sending emails to the mailbox.
 - Mindy C. and Christy E. reported creating a list of FAQs to provide their members.

Tracker Review/Prioritize - Oketa Winn

Discussed and reviewed the updated MCO Resolution Panel Tracker

- Patty asked the group to:
 - Determine what issues/concerns should be added to the tracker
 - Which issues do we need to prioritize?

Confirmed status of issues on the tracker.

- **Business Model-VACBP** - Issue guidance on clarification to administration processes
- **Portal Access-VACBP** - Review Doing Business spreadsheet; group is interested in MCOs providing training on their portals
- **Preferred Provider-VACBP**– Provide more information on how providers can become a part of this program and the perks involved
- **Crisis Stabilization change by Molina**
 - Oketa W. reached out to Molina, still awaiting a response.
 - As of 12/1, will no longer be an issue

Conclusion/Next Steps

- MCO Expectations when providers are seeking assistance-email or call?
- Working with MCOs on Reimbursements

Mindy C -

- Mental Health Skill Building
 - Discuss/Determine if a previous Crisis Service could meet the eligibility criteria

Next Meeting: January 13, 2022