Meeting Minutes
Date: 01/13/2022
Time: 10:00 am-11:30 am
Link:
https://covaconf.webex.com/covaconf/j.php?MTID=m8f7681a617768d7f098e455632776498

Meeting Minutes

Attendees:

<table>
<thead>
<tr>
<th>Laura Reed</th>
<th>Jacqueline Brown</th>
<th>Oketa Winn</th>
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<tbody>
<tr>
<td>Dr. Alyssa Ward</td>
<td>Jason Rachel</td>
<td>Patty Smith</td>
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<td>Ashley Harrell</td>
<td>Joe Getch</td>
<td>Rita Hines</td>
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<td>Beth Ludeman-Hopkins</td>
<td>Kevin Schock</td>
<td>Shamika Ward</td>
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<td>Dan Plain</td>
<td>Kim Moulden</td>
<td>Sharita Outlaw</td>
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<td>Emily Bebber</td>
<td>Laura Easter</td>
<td>Christy Evanko</td>
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<td>Izaak Funke</td>
<td>Mindy Carlin</td>
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Agenda Items:
- Welcome and Introductions w/ Oketa Winn
- Follow up on MCO Expectations w/ Panelists
- Project Bravo Updates w/ Laura Reed
- MHSS Discussion w/ Dr. Alyssa Ward
- Conclusion

Welcome and Introduction - Oketa Winn

Follow up on MCO Expectations - Dr. Alyssa Ward and Panelists
- Brainstorming MCO communication strategies
  - Proposed creation of FAQ (whether now or after Cardinal implementation)
  - Proposed creation of Survey Monkey form with unified questions for MCOs/CSBs/other providers to use when gathering information
    - Picked up by Mindy Carlin
  - Debate over what to ask MCOs to standardize and where flexibility is allowed
- Proposed joint training with MCOs and Providers

Project Bravo Updates - Laura Reed
- Project Bravo issues log
- Requests that issues be submitted with specific examples to share with MCO

MHSS Discussion - Dr. Alyssa Ward
- Whether Crisis Services could act as a qualifier for Mental Health Skill-building Services
- Mindy Carlin working on Grant Program to provide services that are not currently available and identified as a gap within the community
  - MHSS-lite, pre-intervention
- Mindy Carlin: No longer pursuing changes to MHSS services
- Dr. Alyssa Ward: Rates discussion, staffing issues, BHS, Medicaid, and service values
How to drive behavior change for billable/unclaimed work? How do we ensure that we can pay the people doing work?

- Mindy Carlin: Grant program is intended to help fill gaps in the current system and test innovations
- Priority areas: Increased use of peers; challenged by current rates
- Dr. Ward: Current rates do not cover current provider needs nor provider expansion attempts
  - Grants and “flexible state funding” can help amend those issues

**Conclusions and Next Steps**

- Christy Evanko joins and adds to discussion:
  - Hearing concerns about audits
    - Audits treating Behavioral Analysts as “other mental health providers,” specifically regarding medication prescriptions
    - Audits are conducted by **outside agencies**, not by MCOs
    - Auditing agencies are seemingly **not** qualified to understand the providers they audit
  - The 97155 code is the only one being paid out
    - “Can’t fix their systems until DMAS fixes theirs”
  - GT Code for Telehealth needs fixing so providers can make payroll
  - Request date on when the FAQ will be released-no date yet as team continues to work on

- Laura Reed: To fix issues we need member level claims data, we need **specific examples** to show to MCOs
  - Oketa has not received any examples of claims denials
  - Christy Evanko will speak with providers regarding the need for **specific examples**

- Ashley Harrell: Winter training schedule has now been posted for Support Act Grant trainings held by Paul Brasler

**Next Meeting on 03-10-2022 @ 10:00 AM**