



Commonwealth of Virginia

Virginia Department of Medical Assistance Services

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Virginia Medicaid Launches Managed Care Performance Dashboard

Initiative increases transparency on access and quality measures

RICHMOND – The Virginia Medicaid agency today announced the launch of a [new dashboard tracking quality performance measures](#) for its managed care program.

Located on the agency website for the Virginia Department of Medical Assistance Services (DMAS), the dashboard highlights quality measures and outcomes for seven categories in the Healthcare Effectiveness Data and Information Set (HEDIS), including access and availability of care; behavioral health services; care for children and adolescents; and substance use and monitoring.

HEDIS is a nationally recognized tool used by more than 90% of health insurance plans to measure quality of care and services. Auditors review the data to ensure accuracy and consistency of information for more than 190 million health coverage consumers.

The Virginia Medicaid agency provides quality health coverage for 2 million people, 90% of whom receive services through managed care health plans.

“This initiative underscores the Commonwealth’s commitment to transparency and the use of data to advance positive health care outcomes,” said John Littel, Virginia Secretary of Health

and Human Resources. “By establishing meaningful and sustainable standards for managed care, we can demonstrate the value of a public-private partnership that has served Virginia well for decades, and drive new innovations in the years ahead.”

“This dashboard gives our agency a new tool to support predictable budgeting through investments that incentivize quality of care,” said Karen Kimsey, DMAS Director. “From preventive services to care coordination, we take seriously our responsibility to ensure that our Medicaid members have access to the health care they deserve.”

The dashboard is the result of a year of work and collaboration by the Medicaid agency’s population health and data analytics staff. The quality measures, using audited data from 2019, represent the first phase in an initiative to increase public understanding of the agency’s Quality Strategy and outcomes.

“We are pleased to provide improved access to quality data for our members and stakeholders,” said Richard Rosendahl, DMAS Chief Health Economist. “This dashboard helps to raise awareness about the results-driven services and cost-effective strategies that combine to support Virginia’s successful managed care program.”

With 2 million members, **the Virginia Department of Medical Assistance Services (DMAS)** plays an essential role in the Commonwealth’s health care system by providing lifesaving medical coverage to one in five Virginians. For more information, [visit the agency website](#).

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