

# FAX NUMBERS & ESCALATION CONTACTS FOR THE DMAS-80 & HOSPICE FORMS

Updated May 2022

Health Plan	Fax Number	Escalation Contacts
<b>Aetna Better Health</b>	844-459-6680 same number used for hospice submissions (421a forms)	Colleen West Email: <a href="mailto:westc1@aetna.com">westc1@aetna.com</a>
<b>Anthem HealthKeepers Plus</b>	844-430-6803	Name: Ginger Lipes Phone: 540-235-4810 Email: <a href="mailto:Virginia.Lipes@Anthem.com">Virginia.Lipes@Anthem.com</a>  Name: Tracy Clark Phone: 757-473-2737 extension 1061205230 Email: <a href="mailto:Tracy.Clark@Anthem.com">Tracy.Clark@Anthem.com</a>
<b>Anthem HealthKeepers Plus 421 Hospice Submissions</b>	866-920-4097	Name: Claudia Balcarcel Office Phone: 804-772-0015 Mobile Phone: 804-486-2581 Email: <a href="mailto:Claudia.Balcarcel@Anthem.com">Claudia.Balcarcel@Anthem.com</a>  Name: Morasti Pena Phone: 804-533-1994 extension: 1061255032 Email: <a href="mailto:Morasti.Pena@Anthem.com">Morasti.Pena@Anthem.com</a>
<b>Molina Healthcare</b>	866-210-1523 same number used for hospice submissions (421a forms)	Name: Laura Migliarese, RN BSN Phone: 800-424-4524 Cell: 540-655-3232 Email: <a href="mailto:Laura.Migliarese@MolinaHealthcare.com">Laura.Migliarese@MolinaHealthcare.com</a>
<b>Optima Health Community Care</b>	844-552-7508 same number used for hospice submissions (421a forms)	Email: <a href="mailto:PortalWaiveTeam@sentara.com">PortalWaiveTeam@sentara.com</a>
<b>UnitedHealthcare Community Plan</b>	855-770-7088 same number used for hospice submissions (421a forms)	<u>Primary Contact:</u> Trudy Duncan Phone: 763-361-2875 <u>3 Additional Contacts:</u> Name: Brandy Davis Phone: 952-406-5533 Name: Tammy Lister Phone: 952-406-6065 Name: Emily Mann Phone: 804-801-8954  Email: <a href="mailto:VA_NF@uhc.com">VA_NF@uhc.com</a>
<b>Virginia Premier Health Plan</b>	800-846-4254 or 804-799-5108 same numbers used for hospice submissions (421a forms)	Two Contacts: Name: Ann Marie Voight, RN Phone: 877.719.7358 x55207 <a href="mailto:ann.voight@virginiapremier.com">ann.voight@virginiapremier.com</a>  Name: Stacey Troublefield, MSN, BSN, RN, CCM Phone: 877-719-7358 extension 55624