



MEDICAID AND SCHOOLS COORDINATORS' MEETING

DMAS Updates

June 7, 2022

Agenda

- Expansion (free care) update
- Revisions planned for LEA provider manuals
- Public comment process
- Status of Chapter 5 (interim claiming)
- PAH access
- Provider enrollment, FAQs
- Interim billing, FAQs

Expansion (free care) Update

- Request for state plan amendment still under review with CMS
- We are continuing to prepare for a July 1 implementation

Revisions planned for LEA provider manuals

- Public comment process and THANK YOU!
- Status of updates for Chapter 5 (interim claiming)

Revisions planned for LEA provider manuals

- Issues addressed due to public comments
 - Signature timing requirements
 - Clarification needed to many requirements
 - Provider qualifications
 - Services covered
 - Documentation
 - Comments will help in planning training for providers (August)

Primary Account Holder (PAH)

Still no access?

Email Rebecca Anderson at

Rebecca.Anderson@dmas.Virginia.gov

Include school division NPI and the name of the person who will be assigned as PAH for your school

Provider Enrollment FAQ

FAQ	Answer
ORP PROVIDER ENROLLMENT can be completed at https://virginia.hppcloud.com/	
I wish to enroll with DMAS as an ORP provider type. The application asks me to provide my provider type and my specialty type. What do I select?	Please refer to the Table on the next slide.
When I enroll with DMAS as an ORP provider type, am I required to provide a taxonomy specific to my discipline (e.g., speech therapy)?	If asked to provide a taxonomy number, be sure to use the one that matches your listing through the NPPES (National Plan & Provider Enumeration System) website.
When I enroll with DMAS as an ORP provider type, how do I answer this prompt: "I will accept patients in the following programs"?	FFS only

Provider Enrollment FAQ

TABLE 1: VDHP-licensed healthcare professionals				
Provider Type		Provider Specialty		May enroll as ORP?
Code	Description	Code	Description	
039	Therapists	043	Speech-Language Pathologist	Yes
039	Therapists	045	Occupational Therapist	Yes
039	Therapists	154	Physical Therapist	Yes
044	Audiologist	044	Audiology	Yes
256	Behavioral Health Practitioner	021	Licensed Professional Counselor	Yes
256	Behavioral Health Practitioner	076	Licensed Clinical Social Worker	Yes
256	Behavioral Health Practitioner	101	School Psychologist (licensed through VDHP)	Yes
256	Behavioral Health Practitioner	102	Marriage and Family Therapist	Yes
256	Behavioral Health Practitioner	125	Clinical Psychologist	Yes

*Note, professionals with a DOE-only license endorsement (DOE school psychologists, school social workers, school counselors) may **not** enroll as ORP providers at this time.

Provider Enrollment FAQ

FAQ	Answer
ORP PROVIDER ENROLLMENT can be completed at https://virginia.hppcloud.com/	
When I start the new enrollment process, it references a W-9 and proof of liability insurance. I am wishing to register as an ORP provider type, can you explain what is needed here?	Enrolling providers may be required to upload a completed W-9 "Request for Taxpayer Identification Number and Certification" form as the means of submitting their social security number to DMAS. These forms can found and downloaded online. If proof of liability insurance is requested, the enrolling provider can provide a copy of the school division's proof or declaration of liability insurance coverage.
What do I put in the "Pay To" prompt?	You may leave this blank. If the prompt requires a response, indicate "not applicable".
What disclosure form must the ORP provider type complete?	Self-disclosure only. If the disclosure form does not apply to you, indicate "no information available" or "not applicable".

Provider Enrollment FAQ

For assistance contact Provider Enrollment Services

Call:

888-829-5373 or 804-270-5105

Or email:

vamedicaidproviderenrollment@gainwelltechnologies.com

Interim Billing FAQ

FAQ	Answer
ORP PROVIDER ENROLLMENT can be completed at https://virginia.hppcloud.com/	
I bill DMAS using DDE, what do I use for billing provider taxonomy? For referring provider taxonomy? Rendering provider taxonomy?	"Use the taxonomy code for LEA or school-based services, 251300000X, for both billing and rendering provider.
I'm not able to view my March remittances through the MES Portal. I can view February and April, but not March. Help!	If you are able to access MES, but are not able to see remittance information related to a specific EFT date, please email Rebecca Anderson with the specific EFT date in question and your school division NPI. Please only make this request if it is time-sensitive need on your part.
Claims are being denied for T1002 (nursing) and 97530 (OT). Does this have to do with no or wrong use of taxonomy or specialty codes?	DMAS is aware of this issue and we are researching a solution. Please take no action. (Do not phone Conduent. Do not resubmit the claims.) We will notify all coordinators of the cause of the problem and the plan to resolve the issue.
Schools are now allowing students to be enrolled as Gender X, in addition to M or F. DMAS does not allow for a Gender X. Can I put "U" for unknown in these claims cases? As the billing coordinator, in some cases, all I have is "Gender X" in my information on the student.	"U" is an acceptable entry for this prompt.

Interim Billing FAQ

For assistance call Conduent Provider Helpline at 804-786-6273 or 800-552-8627.

Questions?