

VA Premier Updated 6/3/22

Health Plan Payer ID: Availity Use Payer ID: VAPRM for All Claim Types
 Change Healthcare: Use Payer ID: 1003/VAPRM; Use Payer ID: 7828/VAPRM for Professional Claims

LTSS, Hospice	Tidewater	Central	Charlottesville/Western
Contracting	Main Toll-Free Number: 877-719-7358 NetworkDevelopment@virginiapremier.com	Main Toll-Free Number: 877-719-7358 NetworkDevelopment@VirginiaPremier.com	Main Toll-Free Number: 877-719-7358 NetworkDevelopment@VirginiaPremier.com
Credentialing	Main Toll-Free Number: 855-813-0385 VPCred@virginiapremier.com	Main Toll-Free Number: 855-813-0385 VPCred@virginiapremier.com	Main Toll-Free Number: 855-813-0385 VPCred@virginiapremier.com
Authorizations	Main Toll-Free Number: 877-719-7358 FAX: 877-794-7954	Main Toll-Free Number: 877-719-7358 FAX: 877-794-7954	Main Toll-Free Number: 877-719-7358 FAX: 877-794-7954
CCC Plus HCBS Authorizations	Main Toll-Free Number: 877-719-7358 FAX: 877-794-7954	Main Toll-Free Number: 877-719-7358 FAX: 877-794-7954	Main Toll-Free Number: 877-719-7358 FAX: 877-794-7954
Care Coordination	Main Toll-Free Number: 877-719-7358; MLTSSCareCoordinationManagers@virginiapremier.com	Main Toll-Free Number: 877-719-7358; MLTSSCareCoordinationManagers@virginiapremier.com	Main Toll-Free Number: 877-719-7358; MLTSSCareCoordinationManagers@virginiapremier.com
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LTSS, Hospice	Roanoke/Alleghany	Southwest	Northern/Winchester
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Hospitals, Ancillary, Physicians	Tidewater	Central	Charlottesville/Western
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Authorizations/ Medical UM	Main Toll-Free Number: 888-251-3063 Medallion FAX: 800-827-7192 CCC Plus FAX: 877-739-1371 DSNP FAX: 877-739-1364 Specialty Meds: 804-799-5118 ARTS/Inpatient/MH-IOP/MH-PHP FAX: 804-799-5105	Main Toll-Free Number: 888-251-3063 Medallion FAX: 800-827-7192 CCC Plus FAX: 877-739-1371 DSNP FAX: 877-739-1364 Specialty Meds: 804-799-5118 ARTS/Inpatient/MH-IOP/MH-PHP FAX: 804-799-5105	Main Toll-Free Number: 888-251-3063 Medallion FAX: 800-827-7192 CCC Plus FAX: 877-739-1371 DSNP FAX: 877-739-1364 Specialty Meds: 804-799-5118 ARTS/Inpatient/MH-IOP/MH-PHP FAX: 804-799-5105
CCC Plus Long Stay Hospital & Specialized Care Authorizations	Main Toll-Free Number: 877-719-7358 FAX: 877-794-7954	Main Toll-Free Number: 877-719-7358 FAX: 877-794-7954	Main Toll-Free Number: 877-719-7358 FAX: 877-794-7954
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Skilled Nursing Facility	Tidewater	Central	Charlottesville/Western
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Authorizations/ Medical UM	Main Toll-Free Number: 888-251-3063 FAX: 877-739-1365	Main Toll-Free Number: 888-251-3063 FAX: 877-739-1365	Main Toll-Free Number: 888-251-3063 FAX: 877-739-1365
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Skilled Nursing Facility	Roanoke/Alleghany	Southwest	Northern/Winchester
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Community Mental Health Rehabilitation Service	Tidewater	Central	Charlottesville/Western
Contracting	Main Toll-Free Number: 877-719-7358 NetworkDevelopment@VirginiaPremier.com	Main Toll-Free Number: 877-719-7358 NetworkDevelopment@VirginiaPremier.com	Main Toll-Free Number: 877-719-7358 NetworkDevelopment@VirginiaPremier.com
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Authorizations	Main Toll-Free Number: 855-214-3822 FAX MED4: 804-343-0304 FAX MLTSS: 804-799-5104 FAX Inpt/ARTS/Crisis: 804-799-5105	Main Toll-Free Number: 855-214-3822 FAX MED4: 804-343-0304 FAX MLTSS: 804-799-5104 FAX Inpt/ARTS/Crisis: 804-799-5105	Main Toll-Free Number: 855-214-3822 FAX MED4: 804-343-0304 FAX MLTSS: 804-799-5104 FAX Inpt/ARTS/Crisis: 804-799-5105
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DME AT and EM	Tidewater	Central	Charlottesville/Western
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CCC Plus Waiver EM & AT Authorizations	Main Toll-Free Number: 877-719-7358 FAX: 877-794-7954	Main Toll-Free Number: 877-719-7358 FAX: 877-794-7954	Main Toll-Free Number: 877-719-7358 FAX: 877-794-7954
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DD Waivers Residential Providers	Tidewater	Central	Charlottesville/Western
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Escalation Contact	MLTSS Care Coordination Managers Phone: 877-719-7358 Email: MLTSSCareCoordinationManagers@virginiapremier.com	MLTSS Care Coordination Managers Phone: 877-719-7358 Email: MLTSSCareCoordinationManagers@virginiapremier.com	MLTSS Care Coordination Managers Phone: 877-719-7358 Email: MLTSSCareCoordinationManagers@virginiapremier.com

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