

ANTHEM

Updated 06/03/2022

For Health Plan Payor ID please contact your respective clearinghouse to obtain the correct ID

Professional-058916206CMSCOS/ Institutional-058916206CMSCOS/ Dental-058916206CMSCOS-only for direct billing to Anthem

Skilled Nursing Facility	Tidewater	Central	Charlottesville/Western
Contracting	Theresa Ruggiero 203-677-8067 Theresa.Ruggiero@Anthem.com	Theresa Ruggiero 203-677-8067 Theresa.Ruggiero@Anthem.com	Theresa Ruggiero 203-677-8067 Theresa.Ruggiero@Anthem.com
	Theresa Ruggiero 203-677-8067 Theresa.Ruggiero@Anthem.com	Theresa Ruggiero 203-677-8067 Theresa.Ruggiero@Anthem.com	Theresa Ruggiero 203-677-8067 Theresa.Ruggiero@Anthem.com
Authorizations	Michelle Carter 804-354-2054 Michelle.Carter@Anthem.com	Michelle Carter 804-354-2054 Michelle.Carter@Anthem.com	Michelle Carter 804-354-2054 Michelle.Carter@Anthem.com
	Ronit Gelber-Weaver 540-680-9102 Ronit.Gelber-Weaver@Anthem.com	Ronit Gelber-Weaver 540-680-9102 Ronit.Gelber-Weaver@Anthem.com	Ronit Gelber-Weaver 540-680-9102 Ronit.Gelber-Weaver@Anthem.com
Claims	Janette Comer 276-469-9425 anthemcccplusnf@Anthem.com	Janette Comer 276-469-9425 anthemcccplusnf@Anthem.com	Janette Comer 276-469-9425 anthemcccplusnf@Anthem.com
Care Coordination	Ebony Basnight 757-536-0636 Ebony.Basnight@Anthem.com	Jennifer Crouse 540-742-8838 Jennifer.Crouse@Anthem.com	Amanda Louk 540-742-8839 Amanda.Louk@Anthem.com
	Precious Caravello 757-268-4188 Precious.Caravello@Anthem.com	Susan Rudolph 703-712-9018 Susan.Rudolph@Anthem.com	
	Tonya McNulty 276-210-0256 Tonya.Mcnulty@Anthem.com	Tonya McNulty 276-210-0256 Tonya.Mcnulty@Anthem.com	

ANTHEM

Updated 06/03/2022

For Health Plan Payor ID please contact your respective clearinghouse to obtain the correct ID

Professional-058916206CMSCOS/ Institutional-058916206CMSCOS/ Dental-058916206CMSCOS- only for direct billing to Anthem

Skilled Nursing Facility	Roanoke/Alleghany	Southwest	Northern/Winchester
Contracting	Theresa Ruggiero 203-677-8067 Theresa.Ruggiero@Anthem.com	Theresa Ruggiero 203-677-8067 Theresa.Ruggiero@Anthem.com	Theresa Ruggiero 203-677-8067 Theresa.Ruggiero@Anthem.com
Credentialing	Theresa Ruggiero 203-677-8067 Theresa.Ruggiero@Anthem.com	Theresa Ruggiero 203-677-8067 Theresa.Ruggiero@Anthem.com	Theresa Ruggiero 203-677-8067 Theresa.Ruggiero@Anthem.com
Authorizations	Michelle Carter 804-354-2054 Michelle.Carter@Anthem.com	Michelle Carter 804-354-2054 Michelle.Carter@Anthem.com	Michelle Carter 804-354-2054 Michelle.Carter@Anthem.com
	Ronit Gelber-Weaver 540-680-9102 Ronit.Gelber-Weaver@Anthem.com	Ronit Gelber-Weaver 540-680-9102 Ronit.Gelber-Weaver@Anthem.com	Ronit Gelber-Weaver 540-680-9102 Ronit.Gelber-Weaver@Anthem.com
Claims	Janette Comer 276-469-9425 anthemcccplusnf@Anthem.com	Janette Comer 276-469-9425 anthemcccplusnf@Anthem.com	Janette Comer 276-469-9425 anthemcccplusnf@Anthem.com

Care Coordination	Virginia (Ginger) Lipes	540-235-4810	Virginia (Ginger) Lipes	540-235-4810	Adrianna Agnew	571-421-7876
	Virginia.Lipes@Anthem.com		Virginia.Lipes@Anthem.com		Adrianna.Angew@Anthem.com	
					Precious Tembo	540-598-2406
					Precious.Tembo@Anthem.com	
					Nicole Harris	540-742-1356
					Nicole.Harris3@Anthem.com	
					Susan Rudolph	703-712-9018
					Susan.Rudolph@Anthem.com	

ANTHEM

Updated 06/03/2022

For Health Plan Payor ID please contact your respective clearinghouse to obtain the correct ID

Professional-058916206CMSCOS/ Institutional-058916206CMSCOS/ Dental-058916206CMSCOS- only for direct billing to Anthem

Custodial	Tidewater	Central	Charlottesville/Western
Contracting	LTSS Credentialing Team VALTSSProviderEnrollmen@Anthem.com	LTSS Credentialing Team VALTSSProviderEnrollmen@Anthem.com	LTSS Credentialing Team VALTSSProviderEnrollmen@Anthem.com
Credentialing	LTSS Credentialing Team VALTSSProviderEnrollmen@Anthem.com	LTSS Credentialing Team VALTSSProviderEnrollmen@Anthem.com	LTSS Credentialing Team VALTSSProviderEnrollmen@Anthem.com
Authorizations	Janette Comer 276-469-9425 anthemcccplusnf@anthem.com	Janette Comer 276-469-9425 anthemcccplusnf@anthem.com	Janette Comer 276-469-9425 anthemcccplusnf@anthem.com
Claims	Janette Comer 276-469-9425 anthemcccplusnf@Anthem.com	Janette Comer 276-469-9425 anthemcccplusnf@Anthem.com	Janette Comer 276-469-9425 anthemcccplusnf@Anthem.com
Care Coordination	Ebony Basnight 757-536-0636 Ebony.Basnight@Anthem.com	Jennifer Crouse 540-742-8838 Jennifer.Crouse@Anthem.com	Amanda Louk 540-742-8839 Amanda.Louk@Anthem.com
	Precious Caravello 757-268-4188 Precious.Caravello@Anthem.com	Susan Rudolph 703-712-9018 Susan.Rudolph@Anthem.com	
	Tonya McNulty 276-210-0256 Tonya.Mcnulty@Anthem.com	Tonya McNulty 276-210-0256 Tonya.Mcnulty@Anthem.com	

ANTHEM

Updated 06/03/2022

For Health Plan Payor ID please contact your respective clearinghouse to obtain the correct ID

Professional-058916206CMSCOS/ Institutional-058916206CMSCOS/ Dental-058916206CMSCOS- only for direct billing to Anthem

Custodial	Roanoke/Alleghany	Southwest	Northern/Winchester
Contracting	LTSS Credentialing Team VALTSSProviderEnrollmen@Anthem.com	LTSS Credentialing Team VALTSSProviderEnrollmen@Anthem.com	LTSS Credentialing Team VALTSSProviderEnrollmen@Anthem.com
Credentialing	LTSS Credentialing Team VALTSSProviderEnrollmen@Anthem.com	LTSS Credentialing Team VALTSSProviderEnrollmen@Anthem.com	LTSS Credentialing Team VALTSSProviderEnrollmen@Anthem.com
Authorizations	Janette Comer 276-469-9425 anthemcccplusnf@Anthem.com	Janette Comer 276-469-9425 anthemcccplusnf@Anthem.com	Janette Comer 276-469-9425 anthemcccplusnf@Anthem.com
Claims	Janette Comer 276-469-9425 anthemcccplusnf@Anthem.com	Janette Comer 276-469-9425 anthemcccplusnf@Anthem.com	Janette Comer 276-469-9425 anthemcccplusnf@Anthem.com
Care Coordination	Virginia (Ginger) Lipes 540-235-4810 Virginia.Lipes@Anthem.com	Virginia (Ginger) Lipes 540-235-4810 Virginia.Lipes@Anthem.com	Adrianna Agnew 571-421-7876 Adriana.Angew@Anthem.com Precious Tembo 540-598-2406 Precious.Tembo@Anthem.com Nicole Harris 540-742-1356 Nicole.Harris3@Anthem.com Susan Rudolph 703-712-9018 Susan.Rudolph@Anthem.com

ANTHEM

Updated 06/03/2022

For Health Plan Payor ID please contact your respective clearinghouse to obtain the correct ID

Professional-058916206CMSCOS/ Institutional-058916206CMSCOS/ Dental-058916206CMSCOS -only for direct billing to Anthem

Hospice/Home Health/PDN	Tidewater	Central	Charlottesville/Western
Contracting	Sara Fager 804-354-2338 Sara.Fager@Anthem.com	Sara Fager 804-354-2338 Sara.Fager@Anthem.com	Sara Fager 804-354-2338 Sara.Fager@Anthem.com
Credentialing	Sara Fager 804-354-2338 Sara.Fager@Anthem.com	Sara Fager 804-354-2338 Sara.Fager@Anthem.com	Sara Fager 804-354-2338 Sara.Fager@Anthem.com
Notifications-Authorizations	Ronit Gelber-Weaver 540-680-9102 Ronit.Gelber-Weaver@Anthem.com	Ronit Gelber-Weaver 540-680-9102 Ronit.Gelber-Weaver@Anthem.com	Ronit Gelber-Weaver 540-680-9102 Ronit.Gelber-Weaver@Anthem.com
Claims	For Hospice and Tech PDN services: Brandon Hutchins (Tidewater) 757-272-2593 Brandon.Hutchins@Anthem.com Vickey Thomas(Peninsula)757-274-5512 Vickey.Thomas@Anthem.com	For Hospice and Tech PDN services: Robin Riley 804-366-2272 Robin.Riley@Anthem.com	For Hospice and Tech PDN services: Lori Pernell 434-221-6078 Lori.Pernell@Anthem.com

Care Coordination	Ebony Basnight	757-536-0636	Jennifer Crouse	540-742-8838	Amanda Louk	540-742-8839
	Ebony.Basnight@Anthem.com		Jennifer.Crouse@Anthem.com		Amanda.Louk@Anthem.com	
	Precious Caravello	757-268-4188	Susan Rudolph	703-712-9018		
	Precious.Caravello@Anthem.com		Susan.Rudolph@Anthem.com			
	Tonya McNulty	276-210-0256	Tonya McNulty	276-210-0256		
	Tonya.Mcnulty@Anthem.com		Tonya.Mcnulty@Anthem.com			

ANTHEM

Updated 06/03/2022

For Health Plan Payor ID please contact your respective clearinghouse to obtain the correct ID

Professional-058916206CMSCOS/ Institutional-058916206CMSCOS/ Dental-058916206CMSCOS -only for direct billing to Anthem

Hospice/Home Health/PDN	Roanoke/Alleghany	Southwest	Northern/Winchester
Contracting	Sara Fager 804-354-2338 Sara.Fager@Anthem.com	Sara Fager 804-354-2338 Sara.Fager@Anthem.com	Sara Fager 804-354-2338 Sara.Fager@Anthem.com
Credentialing	Sara Fager 804-354-2338 Sara.Fager@Anthem.com	Sara Fager 804-354-2338 Sara.Fager@Anthem.com	Sara Fager 804-354-2338 Sara.Fager@Anthem.com
Notifications-Authorizations	Ronit Gelber-Weaver 540-680-9102 Ronit.Gelber-Weaver@Anthem.com	Ronit Gelber-Weaver 540-680-9102 Ronit.Gelber-Weaver@Anthem.com	Ronit Gelber-Weaver 540-680-9102 Ronit.Gelber-Weaver@Anthem.com
Claims	Janette Comer 276-469-9425 Janette.Comer@Anthem.com	Janette Comer 276-469-9425 Janette.Comer@Anthem.com	Eden Salsman 571 429-1840 Eden.Salsman@Anthem.com Eyram Dokosi-Lynch 703 881-8543 Eyram.Dokosi-Lynch@Anthem.com
Care Coordination	Virginia (Ginger) Lipes 540-235-4810 Virginia.Lipes@Anthem.com	Virginia (Ginger) Lipes 540-235-4810 Virginia.Lipes@Anthem.com	Adrianna Agnew 571-421-7876 Adriana.Angew@Anthem.com Precious Tembo 540-598-2406 Precious.Tembo@Anthem.com Nicole Harris 540-742-1356 Nicole.Harris3@Anthem.com Susan Rudolph 703-712-9018 Susan.Rudolph@Anthem.com

ANTHEM

Updated 06/03/2022

For Health Plan Payor ID please contact your respective clearinghouse to obtain the correct ID

Professional-058916206CMSCOS/ Institutional-058916206CMSCOS/ Dental-058916206CMSCOS- only for direct billing to Anthem

LTSS	Tidewater	Central	Charlottesville/Western
Contracting	LTSS Credentialing Team VALTSSProviderEnrollmen@Anthem.com	LTSS Credentialing Team VALTSSProviderEnrollmen@Anthem.com	LTSS Credentialing Team VALTSSProviderEnrollmen@Anthem.com
Credentialing	LTSS Credentialing Team VALTSSProviderEnrollmen@Anthem.com	LTSS Credentialing Team VALTSSProviderEnrollmen@Anthem.com	LTSS Credentialing Team VALTSSProviderEnrollmen@Anthem.com
Authorizations	Amanda Wilcox 804-543-0141 Amanda.Wilcox@Anthem.com Mandy Williams 757-298-0271 Mandy.Williams2l@Anthem.com	Amanda Wilcox 804-543-0141 Amanda.Wilcox@Anthem.com Mandy Williams 757-298-0271 Mandy.Williams2l@Anthem.com	Amanda Wilcox 804-543-0141 Amanda.Wilcox@Anthem.com Mandy Williams 757-298-0271 Mandy.Williams2l@Anthem.com
Claims	Brandon Hutchins (Tidewater) 757-272-2593 Brandon.Hutchins@Anthem.com Vickey Thomas(Peninsula) 757 274-5512 Vickey.Thomas@Anthem.com	Robin Riley 804-366-2272 Robin.Riley@Anthem.com	Lori Pernell 434-221-6078 Lori.Pernell@Anthem.com

Care	Ebony Basnight 757-536-0636 Ebony.Basnigh@Anthem.com	Jennifer Crouse 540-742-8838 Jennifer.Crouse@Anthem.com	Amanda Louk 540-742-8839 Amanda.Louk@Anthem.com
Coordination	Precious Caravello 757-268-4188 Precious.Caravello@Anthem.com	Susan Rudolph 703-712-9018 Susan.Rudolph@Anthem.com	
	Tonya McNulty 276-210-0256 Tonya.Mcnulty@Anthem.com	Tonya McNulty 276-210-0256 Tonya.Mcnulty@Anthem.com	

ANTHEM

Updated 06/03/2022

For Health Plan Payor ID please contact your respective clearinghouse to obtain the correct ID

Professional-058916206CMSCOS/ Institutional-058916206CMSCOS/ Dental-058916206CMSCOS- only for direct billing to Anthem

LTSS	Roanoke/Alleghany	Southwest	Northern/Winchester
Contracting	LTSS Credentialing Team VALTSSProviderEnrollmen@Anthem.com	LTSS Credentialing Team VALTSSProviderEnrollmen@Anthem.com	LTSS Credentialing Team VALTSSProviderEnrollmen@Anthem.com
Credentialing	LTSS Credentialing Team VALTSSProviderEnrollmen@Anthem.com	LTSS Credentialing Team VALTSSProviderEnrollmen@Anthem.com	LTSS Credentialing Team VALTSSProviderEnrollmen@Anthem.com
Authorizations	Amanda Wilcox 804-543-0141 Amanda.Wilcox@Anthem.com Mandy Williams 757-298-0271 Mandy.Williams2@Anthem.com	Amanda Wilcox 804-543-0141 Amanda.Wilcox@Anthem.com Mandy Williams 757-298-0271 Mandy.Williams2@Anthem.com	Amanda Wilcox 804-543-0141 Amanda.Wilcox@Anthem.com Mandy Williams 757-298-0271 Mandy.Williams2@Anthem.com
Claims	Janette Comer 276-469-9425 Janette.Comer@Anthem.com	Janette Comer 276-469-9425 Janette.Comer@Anthem.com	Eyram Dokosi-Lynch 703-881-8543 Eyram.Dokosi-Lynch@Anthem.com Eden Salsman 571 429-1840 Eden.Salsman@Anthem.com

Care	Virginia (Ginger) Lipes	540-235-4810	Virginia (Ginger) Lipes	540-235-4810	Adrianna Agnew	571-421-7876
Coordination	Virginia.Lipes@Anthem.com		Virginia.Lipes@Anthem.com		Adrianna.Angew@Anthem.com	
					Precious Tembo	540-598-2406
					Precious.Tembo@Anthem.com	
					Nicole Harris	540-742-1356
					Nicole.Harris3@Anthem.com	
					Susan Rudolph	703-712-9018
					Susan.Rudolph@Anthem.com	

ANTHEM

Updated 06/03/2022

For Health Plan Payor ID please contact your respective clearinghouse to obtain the correct ID

Professional-058916206CMSCOS/ Institutional-058916206CMSCOS/ Dental-058916206CMSCOS- only for direct billing to Anthem-

Community Mental Health Rehabilitation Services	Tidewater	Central	Charlottesville/Western
Contracting	Annette Powell 804-393-6763 Annette.Powell@Anthem.com	Annette Powell 804-393-6763 Annette.Powell@Anthem.com	Beth Condyles 804-516-2499 Elizabeth.Condyles@Anthem.com
Credentialing	Annette Powell 804-393-6763 Annette.Powell@Anthem.com	Annette Powell 804-393-6763 Annette.Powell@Anthem.com	Beth Condyles 804-516-2499 Elizabeth.Condyles@Anthem.com
Authorizations	Kathleen Beers 804-718-7359 Kathleen.Beers@Anthem.com	Kathleen Beers 804-718-7359 Kathleen.Beers@Anthem.com	Kathleen Beers 804-718-7359 Kathleen.Beers@Anthem.com
Claims	Annette Powell 804-393-6763 Annette.Powell@Anthem.com	Annette Powell 804-393-6763 Annette.Powell@Anthem.com	Beth Condyles 804-516-2499 Elizabeth.Condyles@Anthem.com
Care Coordination	Breezi Sharpe-Justice 757-681-0210 Breezi.Justice@Anthem.com	Alex Stewart 804-572-9096 Alexandra.Stewart@Anthem.com	Chris Dye 540-209-2859 Christina.Dye@Anthem.com

ANTHEM

Updated 06/03/2022

For Health Plan Payor ID please contact your respective clearinghouse to obtain the correct ID

Professional-058916206CMSCOS/ Institutional-058916206CMSCOS/ Dental-058916206CMSCOS- only for direct billing to Anthem

Community Mental Health Rehabilitation Services	Roanoke/Alleghany	Southwest	Northern/Winchester
Contracting	Deborah Tankersley 540-830-2481 Deborah.Tankersley@Anthem.com	Deborah Tankersley 540-830-2481 Deborah.Tankersley@Anthem.com	Beth Condyles 804-516-2499 Elizabeth.Condyles@Anthem.com
Credentialing	Deborah Tankersley 540-830-2481 Deborah.Tankersley@Anthem.com	Deborah Tankersley 540-830-2481 Deborah.Tankersley@Anthem.com	Beth Condyles 804-516-2499 Elizabeth.Condyles@Anthem.com
Authorizations	Kathleen Beers 804-718-7359 Kathleen.Beers@Anthem.com	Kathleen Beers 804-718-7359 Kathleen.Beers@Anthem.com	Kathleen Beers 804-718-7359 Kathleen.Beers@Anthem.com
Claims	Deborah Tankersley 540-830-2481 Deborah.Tankersley@Anthem.com	Deborah Tankersley 540-830-2481 Deborah.Tankersley@Anthem.com	Beth Condyles 804-516-2499 Elizabeth.Condyles@Anthem.com
Care Coordination	Chris Dye 540-209-2859 Christina.Dye@Anthem.com	Chris Dye 540-209-2859 Christina.Dye@Anthem.com	Sarah McClelland 804-354-6167 Sarah.Mcclelland@Anthem.com

ANTHEM

Updated 06/03/2022

For Health Plan Payor ID please contact your respective clearinghouse to obtain the correct ID - Professional-058916206CMSCOS

DME AT and EM	Tidewater	Central	Charlottesville/Western
Contracting	General: Bernard Christmas 804- 337-7165 Bernard.Christmas@Anthem.com For Environmental Modifications: LTSS Credentialing Team VALTSSProviderEnrollmen@Anthem.com	General: Bernard Christmas 804- 337-7165 Bernard.Christmas@Anthem.com For Environmental Modifications: LTSS Credentialing Team VALTSSProviderEnrollmen@Anthem.com	General: Bernard Christmas 804- 337-7165 Bernard.Christmas@Anthem.com For Environmental Modifications: LTSS Credentialing Team VALTSSProviderEnrollmen@Anthem.com
Credentialing	General: Bernard Christmas 804- 337-7165 Bernard.Christmas@Anthem.com For Environmental Modifications: LTSS Credentialing Team VALTSSProviderEnrollmen@Anthem.com	General: Bernard Christmas 804- 337-7165 Bernard.Christmas@Anthem.com For Environmental Modifications: LTSS Credentialing Team VALTSSProviderEnrollmen@Anthem.com	General: Bernard Christmas 804- 337-7165 Bernard.Christmas@Anthem.com For Environmental Modifications: LTSS Credentialing Team VALTSSProviderEnrollmen@Anthem.com

Authorizations	<p>General: Bernard Christmas 804- 337-7165 Bernard.Christmas@Anthem.com</p> <p>For EMODs:</p> <p>Amanda Wilcox 804-543-0141 Amanda.Wilcox@Anthem.com</p> <p>Mandy Williams 757-298-0271 Mandy.Williams2@Anthem.com</p>	<p>General: Bernard Christmas 804- 337-7165 Bernard.Christmas@Anthem.com</p> <p>For EMODs:</p> <p>Amanda Wilcox 804-543-0141 Amanda.Wilcox@Anthem.com</p> <p>Mandy Williams 757-298-0271 Mandy.Williams2@Anthem.com</p>	<p>General: Bernard Christmas 804- 337-7165 Bernard.Christmas@Anthem.com</p> <p>For EMODs:</p> <p>Amanda Wilcox 804-543-0141 Amanda.Wilcox@Anthem.com</p> <p>Mandy Williams 757-298-0271 Mandy.Williams2@Anthem.com</p>
Claims	<p>General: Bernard Christmas 804- 337-7165 Bernard.Christmas@Anthem.com</p> <p>For EMODS:</p> <p>Brandon Hutchins (Tidewater) 757-272-2593 Branadon.Hutchins@Anthem.com</p> <p>Vickey Thomas (Peninsula) 757-274-5512 Vickey.Thomas@Anthem.com</p>	<p>General: Bernard Christmas 804- 337-7165 Bernard.Christmas@Anthem.com</p> <p>For EMODS:</p> <p>Robin Riley 804-366-2272 Robin.Riley@Anthem.com</p>	<p>General: Bernard Christmas 804- 337-7165 Bernard.Christmas@Anthem.com</p> <p>For EMODS:</p> <p>Lori Pernell 434-221-6078 Lori.Pernell@Anthem.com</p>
Care Coordination	<p>Ebony Basnight 757-536-0636 Ebony.Basnight@Anthem.com</p> <p>Precious Caravello 757-268-4188 Precious.Caravello@Anthem.com</p> <p>Tonya McNulty 276-210-0256 Tonya.Mcnulty@Anthem.com</p>	<p>Jennifer Crouse 540-742-8838 Jennifer.Crouse@Anthem.com</p> <p>Susan Rudolph 703-712-9018 Susan.Rudolph@Anthem.com</p> <p>Tonya McNulty 276-210-0256 Tonya.Mcnulty@Anthem.com</p>	<p>Amanda Louk 540-742-8839 Amanda.Louk@Anthem.com</p>

ANTHEM

Updated 06/03/2022

For Health Plan Payor ID please contact your respective clearinghouse to obtain the correct ID - Professional-058916206CMSCOS

DME AT and EM	Roanoke/Alleghany	Southwest	Northern/Winchester
Contracting	General: Bernard Christmas 804- 337-7165 Bernard.Christmas@Anthem.com For Environmental Modifications: LTSS Credentialing Team VALTSSProviderEnrollmen@Anthem.com	General: Bernard Christmas 804- 337-7165 Bernard.Christmas@Anthem.com For Environmental Modifications: LTSS Credentialing Team VALTSSProviderEnrollmen@Anthem.com	General: Bernard Christmas 804- 337-7165 Bernard.Christmas@Anthem.com For Environmental Modifications: LTSS Credentialing Team VALTSSProviderEnrollmen@Anthem.com
Credentialing	General: Bernard Christmas 804- 337-7165 Bernard.Christmas@Anthem.com For Environmental Modifications: LTSS Credentialing Team VALTSSProviderEnrollmen@Anthem.com	General: Bernard Christmas 804- 337-7165 Bernard.Christmas@Anthem.com For Environmental Modifications: LTSS Credentialing Team VALTSSProviderEnrollmen@Anthem.com	General: Bernard Christmas 804- 337-7165 Bernard.Christmas@Anthem.com For Environmental Modifications: LTSS Credentialing Team VALTSSProviderEnrollmen@Anthem.com

Authorizations	<p>General: Bernard Christmas 804- 337-7165 Bernard.Christmas@Anthem.com</p> <p>For EMODs:</p> <p>Amanda Wilcox 804-543-0141 Amanda.Wilcox@Anthem.com</p> <p>Mandy Williams 757-298-0271 Mandy.Williams2@Anthem.com</p>	<p>General: Bernard Christmas 804- 337-7165 Bernard.Christmas@Anthem.com</p> <p>For EMODs:</p> <p>Amanda Wilcox 804-543-0141 Amanda.Wilcox@Anthem.com</p> <p>Mandy Williams 757-298-0271 Mandy.Williams2@Anthem.com</p>	<p>General: Bernard Christmas 804- 337-7165 Bernard.Christmas@Anthem.com</p> <p>For EMODs:</p> <p>Amanda Wilcox 804-543-0141 Amanda.Wilcox@Anthem.com</p> <p>Mandy Williams 757-298-0271 Mandy.Williams2@Anthem.com</p>
Claims	<p>General: Bernard Christmas 804- 337-7165 Bernard.Christmas@Anthem.com</p> <p>For EMODS:</p> <p>Janette Comer 276-469-9425 Janette.Comer@Anthem.com</p>	<p>General: Bernard Christmas 804- 337-7165 Bernard.Christmas@Anthem.com</p> <p>For EMODS:</p> <p>Janette Comer 276-469-9425 Janette.Comer@Anthem.com</p>	<p>General: Bernard Christmas 804-337-7165 Bernard.Christmas@Anthem.com</p> <p>For EMODS:</p> <p>Eyram Dokosi-Lynch 703-881-8543 Eyram.Dokosi-Lynch@Anthem.com</p> <p>Eden Abera 571-429-1840 Eden.Abera@Anthem.com</p>
Care Coordination	<p>Virginia (Ginger) Lipes 540-235-4810 Virginia.Lipes@Anthem.com</p>	<p>Virginia (Ginger) Lipes 540-235-4810 Virginia.Lipes@Anthem.com</p>	<p>Adrianna Agnew 571-421-7876 Adriana.Angew@Anthem.com</p> <p>Precious Tembo 540-598-2406 Precious.Tembo@Anthem.com</p> <p>Nicole Harris 540-742-1356 Nicole.Harris3@Anthem.com</p> <p>Susan Rudolph 703-712-9018 Susan.Rudolph@Anthem.com</p>

DD Waivers Residential Providers	Tidewater	Central	Charlottesville/Western
Care Coordination	Susan Perez 804-351-6425 Susan.Perez@Anthem.com	Susan Perez 804-351-6425 Susan.Perez@Anthem.com	Susan Perez 804-351-6425 Susan.Perez@Anthem.com
Escalation Contact	Kimberly White 804-354-3771 Kimberly.White@Anthem.com	Kimberly White 804-354-3771 Kimberly.White@Anthem.com	Kimberly White 804-354-3771 Kimberly.White@Anthem.com

DD Waivers Residential Providers	Roanoke/Alleghany	Southwest	Northern/Winchester
Care Coordination	Susan Perez 804-351-6425 Susan.Perez@Anthem.com	Susan Perez 804-351-6425 Susan.Perez@Anthem.com	Susan Perez 804-351-6425 Susan.Perez@Anthem.com
Escalation Contact	Kimberly White 804-354-3771 Kimberly.White@Anthem.com	Kimberly White 804-354-3771 Kimberly.White@Anthem.com	Kimberly White 804-354-3771 Kimberly.White@Anthem.com