

## Addiction and Recovery Treatment Services (ARTS)

### Virginia Department of Medical Assistance Services Provider Network Relations Contact Information

#### Plan

**DMAS  
Provider  
Services  
Solution  
(PRSS)**

#### Contact

**Phone: 804-270-5105 (in-state)  
888-829-5373 (out-of-state)**

**Fax: 1-888-335-8476**







**Email:**

**[VAMedicaidProviderEnrollment@gainwelltechnologies.com](mailto:VAMedicaidProviderEnrollment@gainwelltechnologies.com)**









# Addiction and Recovery Treatment Services (ARTS)

## Medallion 4.0 Managed Care Plans Provider Network Relations Contact Information

Plan	Contact
 Aetna Better Health® of Virginia	<b>Aetna Better Health of Virginia</b> Phone: 1-855-652-8249 <a href="mailto:Aetnabetterhealth-VAProviderRelations@aetna.com">Aetnabetterhealth-VAProviderRelations@aetna.com</a>
 Offered by HealthKeepers, Inc.	<b>Anthem HealthKeepers Plus</b> Deborah Tankersley Phone: 540-830-2481 Email: <a href="mailto:deborah.tankersley@anthem.com">deborah.tankersley@anthem.com</a>
 Molina Complete Care	<b>Molina Complete Care of Virginia</b> Molina Complete Care Network Department Email: <a href="mailto:MCCVA-Provider@MolinaHealthcare.com">MCCVA-Provider@MolinaHealthcare.com</a> Phone: 1-800-424-4524
	<b>Optima Family Care</b> Behavioral Health Provider Service Representatives Phone: 757-552-7174 or 1-800-648-8420 8:00 AM-6:00 PM Monday-Friday Fax: 757-552-7499 Email: <a href="mailto:ProviderRelations@sentara.com">ProviderRelations@sentara.com</a>
 Community Plan	<b>United Healthcare</b> Email: <a href="mailto:VACCCBH@optum.com">VACCCBH@optum.com</a> Visit <a href="http://www.providerexpress.com">www.providerexpress.com</a> and then select: Quick Links >> Join Our Network
 Powered by VCU Health	<b>Virginia Premier</b> Email: <a href="mailto:networkdevelopment@virginiapremier.com">networkdevelopment@virginiapremier.com</a> Provider Call Center 877-719-7358 Visit <a href="http://www.vapremier.com">www.vapremier.com</a> and select “Join our Network” under the Provider tab, complete the recruitment request form and forward to the contracting team.

# Addiction and Recovery Treatment Services (ARTS)

## Commonwealth Coordinated Care Plus (CCC+) Provider Network Relations Contact Information

Plan	Contact
 Aetna Better Health® of Virginia	Phone: 1-855-652-8249 <a href="mailto:Aetnabetterhealth-VAProviderRelations@aetna.com">Aetnabetterhealth-VAProviderRelations@aetna.com</a>
 Anthem HealthKeepers Plus Offered by HealthKeepers, Inc.	Deborah Tankersley Phone: 540-830-2481 Email: <a href="mailto:deborah.tankersley@anthem.com">deborah.tankersley@anthem.com</a>
 Molina Complete Care	Molina Complete Care Network Department Email: <a href="mailto:MCCVA-Provider@MolinaHealthcare.com">MCCVA-Provider@MolinaHealthcare.com</a> Phone: 1-800-424-4524
	Behavioral Health Provider Service Representatives Phone: 757-552-7174 or 1-800-648-8420 8:00 AM-6:00 PM Monday-Friday Fax: 757-552-7499 Email: <a href="mailto:ProviderRelations@sentara.com">ProviderRelations@sentara.com</a>
	United Healthcare Email : <a href="mailto:VACCCBH@optum.com">VACCCBH@optum.com</a> Web : <a href="http://www.providerexpress.com">www.providerexpress.com</a> and then select: Quick Links >> Join Our Network
	Virginia Premier Email: <a href="mailto:networkdevelopment@virginiapremier.com">networkdevelopment@virginiapremier.com</a> Provider Call Center 877-719-7358 Visit <a href="http://www.vapremier.com">www.vapremier.com</a> and select "Join our Network" under the Provider tab, complete the recruitment request form and forward to the contracting team.