MEDICAID
MEMBER ADVISORY COMMITTEE

June 13, 2022
AGENDA

Natalie Pennywell
1. Call to Order and Introductions
2. Minutes Approval 4.11.2022
3. Virginia General Assembly Update
4. Cardinal Care Transition
5. Maternal Health Care Access
6. Public Comment
7. Adjournment
MINUTES APPROVAL

Natalie Pennywell
Where We Are In The Process

- December 16, 2021- Governor Northam’s Budget Released.
- January 12, 2022- Virginia General Assembly Convened.
- January 15, 2022- Governor Youngkin Inaugurated.
- February 16, 2022- Crossover
- April 4, 2022- Special Session Convened.
- April 27, 2022- Reconvene “Veto” Session.
- June 1, 2022- Special Session to vote on budget
- Governor signs or amends budget.

We Are Here
DMAS Legislative Role

• Monitor introduced legislation.
• Review legislation and budget language for Secretary and Governor.
• Make position recommendations to Secretary and Governor.
• Communicate Governor positions to General Assembly.
• Provide expert testimony and technical assistance to legislators on legislation.
2022 GA Session Stats

- 2,633 bills introduced.
- DMAS was assigned 21 bills.
- 11 bills are still alive.
- Governor has signed 9 of those.
- 9 bills failed.
  - These included bills with Amend, No Position, and Oppose positions.
- DMAS commented on another 23 bills assigned to other agencies.
- DMAS Tracked another 82 bills.
Key Bills 2022

HB241

- Requires DMAS to cover Medicaid durable medical equipment (DME) consisting of complex rehabilitative technology, including manual and power wheelchair bases and related accessories, for patients who reside in nursing facilities. This would make it easier for Medicaid members in a nursing facility to get complex rehab equipment such as custom wheelchairs.

HB680

- Requires DMAS to update the state plan for medical assistance services to include a provision for the payment of medical assistance for targeted case management services for individuals with severe traumatic brain injury. Funding included in budget.

HB800

- Requires DMAS to enroll eligible individual who is in the custody of a state correctional facility into limited coverage Medicaid. The bill also provides that when the person is released from custody, they will be reevaluated and if eligible, moved to full Medicaid coverage.
HB987

- Directs DMAS to require every person that provides program information to Medicaid members or eligible individuals to ensure that this information is made accessible to (i) individuals with limited English proficiency, and (ii) individuals with disabilities through the provision of auxiliary aids services.

SB426

- Requires DMAS provide for the payment of medical assistance for remote patient monitoring services provided via telemedicine (i) for patients who have experienced an acute health condition and for whom the use of remote patient monitoring may prevent readmission to a hospital or emergency department, (ii) for patient-initiated asynchronous consultations, and (iii) for provider-to-provider consultations.
Key Bills 2022

SB594

- Prohibits licensed providers from requiring payment from Medicaid participants for the prescription of an opioid for the management of pain or the prescription of buprenorphine-containing products, methadone, or other opioid replacements approved for the treatment of opioid addiction by the U.S. Food and Drug Administration for medication-assisted treatment of opioid addiction, regardless of whether the provider participates in the state plan for medical assistance.

SB663

- Establishes a payment provision ("originating site fee") for emergency medical service agencies to facilitate synchronous telehealth visits between a distant site provider and a Medicaid member at the location of the Medicaid member.

HB925 & SB405

- Requires coverage for medically necessary prosthetic devices, “including myoelectric, biomechanical, or microprocessor-controlled prosthetic devices which peer-reviewed medical literature has determined to be medical appropriate based on clinical assessment of the individual’s rehabilitation potential.”
Questions? Feedback? Comments?

Thank you

Will Frank- will.frank@dmas.virginia.gov
Cardinal Care Transition

Jason Rachel, Division Director for Integrated Care
Daniel Plain, Division Director for Health Care Services
Cardinal Care Improvements

- Aligned Managed Care Contract and Waiver
- Continuity of Managed Care Enrollment
- Responsive Model of Care
- Aligned Open Enrollment
- Enhanced Accountability & Oversight
- Cardinal Care Branding & Communications
Responsive Model of Care

Three levels of care management intensity based on member needs/risks

Care coordination for members with minimal needs

Levels are flexible to changing member needs and circumstances, will be implemented following a phased approach
Care Management Components

MCO care managers partner with providers on behalf of members with significant health needs to:

- Support the member’s choice to reside in the least restrictive environment
- Facilitate successful transitions between levels of care and settings
- Provide comprehensive health risk assessments
- Develop comprehensive member-centered care plans
- Provide for interdisciplinary care team collaboration, participation and communication
- Engage the provider’s expertise/ability to promote quality, etc.
- Collaborate with involved parties to ensure for the member’s health, safety, and welfare
- Establish wrap-around community support services, addressing social determinants of health
Cardinal Care: What Continues

- Same access to high quality health care
- No disruption to members
- No disruption to providers
- Same contracted MCOs
- Current CCC+ and M4 requirements are reflected in Cardinal Care
Timeline

- Cardinal Care MCO contract and waiver
- MCOs begin to transition network providers to Cardinal Care
- Model of Care begins for members with Private Duty Nursing and for ventilator-dependent members
- Fully launched Cardinal Care program and re-branding Target: January 1, 2023
- MCOs implement all Model of Care requirements Cardinal Care ID cards
- Cardinal Care regional open enrollment periods begin February 2023
Questions?

The DMAS website has been updated to include a Cardinal Care overview page for members that will be updated throughout the transition:

https://dmas.virginia.gov/for-members/cardinal-care/
Group Dialogue

Medicaid and Brand Perception Survey
June 13, 2022

Gabby Valle
Julie Kim
Shelley Davis
This project is an effort to inform DMAS, as it works to improve information access and enrollment resources on Medicaid in Virginia.
Thank you for participating

Member Advisory

Very responsive

Share Sample Findings and Follow-Up
Finding related to Medicaid

DMAS and Coverva websites were the most recognized

Is this true in your community?
What are/were some of the challenges you faced when seeking information involving Medicaid?

Let’s unpack responses

Is this same for your communities?

- INFO FROM CALL CENTER IS INSUFFICIENT
- DIGITAL EQUITY GAP, LACK OF COMPUTER ACCESS
- DIDN’T KNOW WHERE TO GO
- NEEDED ASSISTANCE
- COULDN’T FIND INFO ON WEBSITE
Looking forward to your participation in our Small Group Phone Interviews

- Continue dialogue in small groups (3 participants)
- Help us explore issues in-depth
  - Accessibility
  - Navigating websites for current Medicaid Members
  - What would improve online enrollment and information access?
- Setting up phone and/or video calls
If you have any questions, please email Gabby at gabby@motivf.com
MATERNAL HEALTH CARE ACCESS

Hope Richardson
Maternal Health Care Access: DMAS Program Overview and Updates

Medicaid Member Advisory Committee
June 13, 2022

Hope Richardson, Senior Policy Analyst
Policy, Regulation, and Member Engagement Division
Agenda

- Overview
  - Maternity Coverage Programs
  - Member Care and Benefits
- 12 Months Postpartum Coverage Extension
- New FAMIS Prenatal Coverage
- Questions & Feedback
Eligibility for Pregnant/Postpartum Individuals

Medicaid for Pregnant Women
• Up to $34,085 yearly income for family of 3

FAMIS MOMS
• Up to $47,212 yearly income for family of 3
• Must be uninsured
What Is Covered?

- Prenatal checkups, screening, testing
- General and specialty care
- Prescription medication
- Screening and treatment for behavioral health conditions & substance use disorders
- Dental care
- Stay tuned: Community Doula benefit!
Managed Care Health Plans

- Aetna Better Health® of Virginia
- Optima Health Family Care
- Anthem Healthkeepers Plus Offered by Healthkeepers, Inc.
- United Healthcare Community Plan
- Molina Complete Care
- Virginia Premier
Virginia is the 3rd state to extend Medicaid and CHIP coverage to a full year postpartum.

Full implementation of the postpartum coverage expansion across all eligible coverage groups takes effect July 1.
12 Months Postpartum Coverage

• The 12 months postpartum continuous coverage applies to all pregnant full-benefit Medicaid and FAMIS MOMS members.

• It is not limited to pregnancy-only coverage groups.

• Coverage is protected during pregnancy and through 12 months postpartum, regardless of income changes.
12 Months Postpartum Coverage

• Extending postpartum coverage can help **reduce maternal mortality** by improving health care access and improving continuity of care for individuals with high risk or chronic health conditions.

• Extended postpartum coverage is also a critical step towards addressing and reducing disparities in **maternal and infant health outcomes**.
FAMIS Prenatal Coverage

• Prenatal coverage for previously uninsured individuals.

• Before 7/1/21 implementation, only eligible for Emergency Medicaid coverage of labor and delivery.

• Now eligible to enroll while pregnant and receive coverage during prenatal period, labor and delivery, and through 60 days postpartum.
Key Features of FAMIS Prenatal Coverage

- Eligible for managed care through Medallion 4.0* provider network
- Full benefit coverage
- No premiums, co-pays, deductibles or other cost-sharing
- Coverage lasts through the end of the month in which the 60th postpartum day occurs
Questions? Comments?
PUBLIC COMMENT

Medicaid Members and Public
ADJOURNMENT

Medicaid Members and Public
THANK YOU