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# Electronic Visit Verification (EVV) For Home Health Care Services (HHCS)

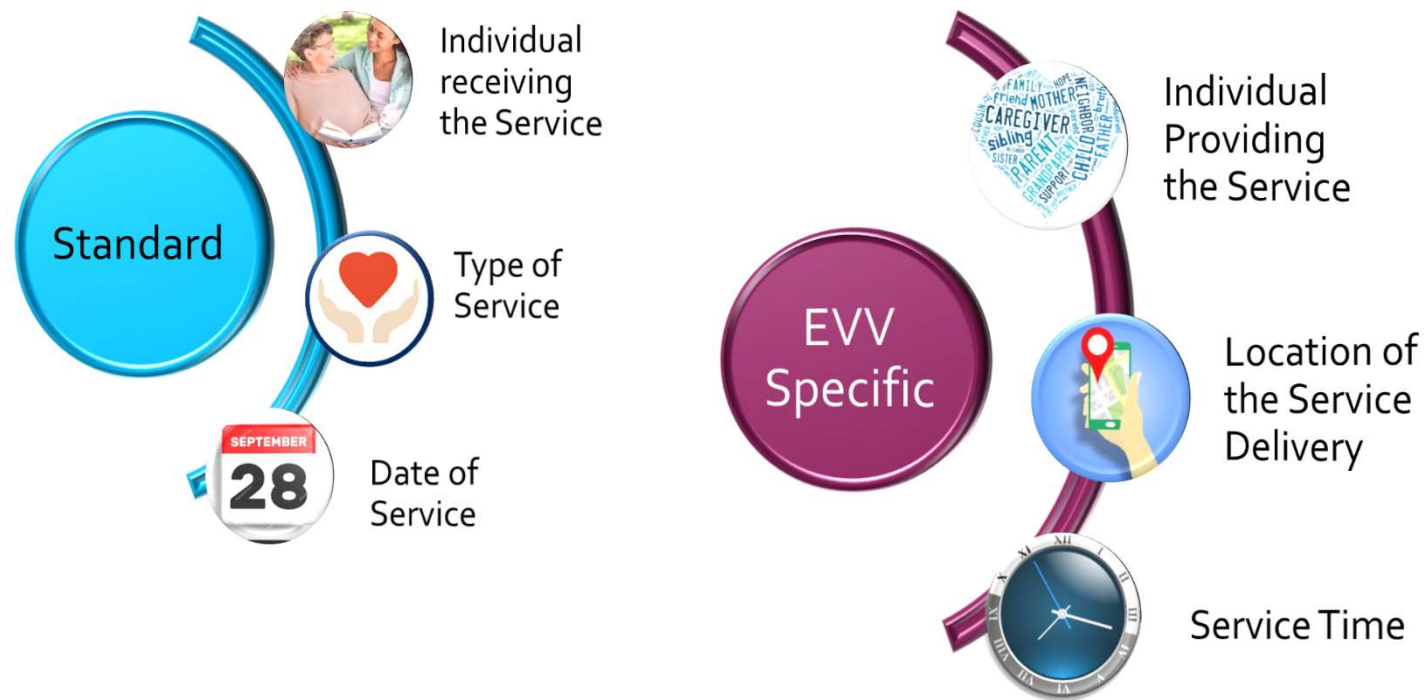
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For  
Providers, Vendors, and Clearinghouses

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# Electronic Visit Verification (EVV) Claim Requirements



## Federal Schedule

The Federal CURES Act requires the use of EVV for Personal Care (PC) services effective January 1, 2020 and Home Health Care Services (HHCS) on January 1, 2023.

States may apply for a one year Good Faith Effort (GFE) exemption. Virginia applied and received a GFE exemption for HHCS.

Virginia plans to implement EVV for Home Health Care Services July 1, 2023.

## Implementation Dates

October 2022: Publish 837I companion guide on DMAS website <https://www.dmas.virginia.gov/for-providers/long-term-care/programs-and-initiatives/electronic-visit-verification>

Winter/Spring: Webinars for providers, EVV vendors, and clearinghouses – to be scheduled

July 1, 2023: Implement EVV HHCS claim requirements with soft edits. Claims will pay with notation of any EVV errors.

October 1, 2023: End soft edits. Claims with EVV errors will be denied payment.

# If You Need an EVV System

Virginia is a Provider Choice State. Providers may choose an EVV system that best meets their needs as long as it meets DMAS requirements.

Virginia Medicaid does not and will not approve EVV vendor systems. There are several resources available for you to help identify potential EVV vendors. The best resource is to discuss with your colleagues and provider associations the EVV systems they use or recommend. This will give you the advantage of learning from their experiences.

Nationally there are several resources, including the National Electronic Visit Verification Association. More information about this group is available at <https://nationalevv.org>. Also, Applied Self Direction at <http://www.appliedselfdirection.com/resources/directory-evv-vendors-interested-serving-self-direction-programs> has a list of vendors.

# What is the Difference Between 837P and 837I Health Care Claims

The 837P is the electronic format used by health care professionals and suppliers to transmit health care claims, e.g.: Personal Care

The 837I is the electronic format used by health care institutions including HHCS to transmit health care claims.

P = Professional

I = Institutional



## EVV Services

**The following revenue codes will require EVV information:**

- 0550 Skilled Nursing Assessment
- 0551 Skilled Nursing Care, Follow-Up Care
- 0559 Skilled Nursing Care, Comprehensive Visit
- 0571 Home Health Aide Visit (no PA required)
- 0424 Physical Therapy, Home Health Assessment
- 0421 Physical Therapy, Home Health Follow-Up Visit
- 0434 Occupational Therapy, Home Health Assessment
- 0431 Occupational Therapy, Home Health Follow-Up Visit
- 0444 Speech-Language Services, Home Health Assessment
- 0441 Speech-Language Services, Home Health Follow-Up Visit

No other revenue codes will require EVV.

# EVV Error Codes

There are only seven EVV error codes.

DMAS Edit	Explanation of Benefit Description
2094	Electronic Visit Verification Data Missing
2095	EVV Beginning Address is Invalid
2096	EVV Ending Address is Invalid
2097	EVV Attendant First or Last Name is Missing
2098	EVV Attendant's ID is Missing
2099	EVV Service Begin Time is Invalid
2100	EVV Service End Time is Invalid

If you receive one of these error codes and after checking the claim to make sure it is compliant with the EVV requirements and can not figure it out, email [EVV@dmas.virginia.gov](mailto:EVV@dmas.virginia.gov).



## EVV Questions

Question: Will Virginia Medicaid require the HHCS worker to have a unique identifier (ID), or will the first and the last name suffice?

- Answer: The claim must contain the skilled worker's ID, first name, and last name. Neither Virginia Medicaid nor the MCOs will issue IDs. The skilled worker's ID is established by the provider and must be unique for each worker. The ID can be a mixture of both alphabetical and numeric characters. Do not use the HHCS worker's social security number.

## EVV Questions

Question: Will Hospice or Private Duty Nursing claims requires EVV information?

- Answer: No

Revenue code 0551, Skilled Nursing Visit is billed by both Home Health Care providers and Hospice.

The Virginia Medicaid system will differentiate between the two according to the facility type.

## EVV Questions

Question: If a provider adds the additional fields that will be required before July 1, 2023, what will happen to the claim?

- Answer: The Virginia Medicaid system will ignore the additional fields and the claim will process normally.

Question: Will claims submitted after July 1, 2023 be denied for an EVV edit?

- Answer: Virginia Medicaid will allow a transition period where you can make sure your system will be compliant with the EVV requirement. Virginia plans to not deny claims that do not meet the requirement until October 1, 2023.

## EVV Questions

Question: Will Virginia Medicaid accept paper claims or claims through the Direct Data Entry portal that requires EVV information?

- Answer: The DDE portal will not be modified to accept the additional fields required for EVV claims. Claims submitted through the DDE portal with an October 1, 2023 date of service or later will be denied. Providers must submit electronic data interchange (EDI) 837I claims.

Do not wait until October 1, 2023 to switch systems. You are encouraged to have your system compliant by July 1, 2023. This will allow you several months to ensure your system will not result in a loss in cash flow.

# DMAS EVV Website

<https://www.dmas.virginia.gov/for-providers/long-term-care/programs-and-initiatives/electronic-visit-verification>



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## Electronic Visit Verification

### Overview

For the most recent information on Electronic Visit Verification (EVV), please review the updated Frequently Asked Questions document.

We want to hear from our providers now that these rules are in place. What is working? What areas need improvement going forward? To share your feedback or ask additional questions about EVV, please email [EVV@dmas.virginia.gov](mailto:EVV@dmas.virginia.gov).

- [Medicaid EVV FAQs - Updated December 16, 2022 \[pdf\]](#)

The federal 21st Century CURES Act of 2016 requires states to implement EVV. Subsequent legislation extended the deadline for states to comply with the EVV requirement for Medicaid personal care services to January 1, 2020. There was no change in the date for home health services: January 1, 2023. DMAS has applied for a Good Faith Extension and is working toward a July 2023 implementation for Home Health Care Services (HHCS) EVV.

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# EVV Regulations

The EVV regulations provide basic system requirements.

The EVV regulations are available [12VAC30-60-65. Electronic Visit Verification.](#)

<https://law.lis.virginia.gov/admincode>

The regulations will be modified to add Home Health Care Services.



# What Can You Do to Prepare

Work with your EVV vendor.

Provide your vendor with Virginia Medicaid's 837I companion guide <https://www.dmas.virginia.gov/for-providers/long-term-care/programs-and-initiatives/electronic-visit-verification>.

Have a system that captures the EVV required fields.

Train your skilled workers how to use the system.

Review your remittances after July 1, 2023 for any EVV errors.



# RESOURCES

Virginia DMAS EVV Website

<https://www.dmas.virginia.gov/for-providers/long-term-care/programs-and-initiatives/electronic-visit-verification>

Virginia DMAS EDI Specifications

<https://vamedicaid.dmas.virginia.gov/edi>

Virginia Medicaid Bulletins

<https://vamedicaid.dmas.virginia.gov/provider/library>

Training Webinars (To Be Scheduled)

Federal Medicaid.gov

<https://www.medicaid.gov/medicaid/home-community-based-services/guidance/electronic-visit-verification-evv/index.html>

Email Address: [EVV@dmas.virginia.gov](mailto:EVV@dmas.virginia.gov)





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# Thank You!

Questions: [EVV@dmas.virginia.gov](mailto:EVV@dmas.virginia.gov)

