Virginia Medicaid ID Cards Valid for Use after January 1, 2023

Virginia Medicaid launched Cardinal Care - its new name for all its health coverage programs - on January 1, 2023. The new name means that some members will receive new identification (ID) cards, while some members will not. Here are the details:

Managed Care Members

All Virginia Medicaid Members who participate in a managed care health plan will receive a new ID card from their health plan by mid-2023. These cards will include the health plan logo and the Cardinal Care logo.

Fee-for-Service, FAMIS and Plan First Medicaid Members

Virginia Medicaid Members who were part of Fee-for-Service, FAMIS, or Plan First before January 1, 2023 will not receive new cards and will continue to use their existing blue-and-white Medicaid card and Plan First card (shown right).

Fee-for-Service, FAMIS or Plan First Virginia Medicaid members who became eligible after January 1, 2023 will receive a new Cardinal Care fee-for-service, Cardinal Care FAMIS or Cardinal Care Plan First card (shown right).

Current Medicaid ID Card New Cardinal Care ID Card

Virginia Medicaid

Card #



To see examples of these cards, visit www.dmas.virginia.gov/for-members/cardinal-care/.



New Cardinal Care ID cards



The old blue-and-white cards, the green-and-white cards, and the new Cardinal Care cards are valid for use and for all claims processing.

For more information, visit www.dmas.virginia.gov/for-providers/cardinal-care-transition



