

Electronic Visit Verification (EVV) for Home Health



Electronic Visit Verification (EVV) is a CURES Act requirement for Home Health Care Services (HHCS) on January 1, 2023, unless the state has received a one-year Good Faith Effort (GFE) exemption. Virginia applied and received a GFE exemption for HHCS. As a result, Virginia plans to implement EVV for Home Health Care Services on July 1, 2023. The following data elements are required to meet EVV compliance:

1. The type of service(s) performed;
2. The individual receiving the service(s);
3. The date of the service;
4. The location of the service delivery (can either be in an individual's home or community setting);
5. The worker providing the service; and
6. The time the service begins and ends.

Virginia is a Provider Choice State. Providers may choose an EVV system that best meets their needs as long as it meets DMAS requirements. The provider is responsible for having a system that captures the EVV elements in an electronic record when the visit occurs and is maintained in an electronic format for audit. EVV is intended to be an electronic process. The electronic process should start when the worker providing the services reports the time and location when the visit begins and ends as it occurs and information about the aide/skilled worker. Manual entries and manual adjustments are expected to decrease over time.

The first three EVV data elements already appear on the provider's claim form. The electronic claim form requirements are being modified to report the location of the service, the worker providing the service, and the time the service begins and ends.

The electronic 837P (Professional) claim record was modified previously to accept these additional fields for personal care. The electronic 837I (Institutional) claim record is being modified for HHCS. Since Virginia Medicaid requires Home Health providers to use revenue codes, the following ten revenue codes will require EVV information:

- 0550 Skilled Nursing Assessment
- 0551 Skilled Nursing Care, Follow-Up Care
- 0559 Skilled Nursing Care, Comprehensive Visit
- 0571 Home Health Aide Visit (no PA required)
- 0424 Physical Therapy, Home Health Assessment
- 0421 Physical Therapy, Home Health Follow-Up Visit
- 0434 Occupational Therapy, Home Health Assessment
- 0431 Occupational Therapy, Home Health Follow-Up Visit
- 0444 Speech-Language Services, Home Health Assessment
- 0441 Speech-Language Services, Home Health Follow-Up Visit

The Department of Medical Assistance Services (DMAS) provides an EVV transition period to allow additional time to comply with EVV requirements. On July 1, 2023, EVV HHCS claimed requirements with soft edits. That means claims will pay with a notation of any EVV errors. The soft edits will end on October 1, 2023, and claims with EVV errors will be denied payment.

DMAS is hosting webinars for Providers, EVV Vendors, and Clearinghouses. A schedule of the webinars is on the DMAS EVV website at: <https://www.dmas.virginia.gov/for-providers/long-term-care/programs-and-initiatives/electronic-visit-verification>. More information can be obtained by writing EVV@dmas.virginia.gov.