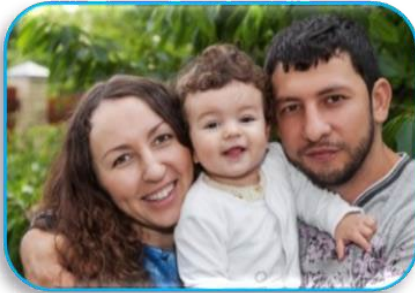


## Medicaid 101



**1 in 5 Virginians are Medicaid members**



**Medicaid/CHIP covers 1 in 3 births in Virginia**



**1 in 3 Medicaid Members have a Behavioral Health Diagnosis**

### What is Virginia Medicaid?

Virginia Medicaid plays a critical role in the lives of more than 2 million Virginians, providing high-quality health care coverage for those most in need. Medicaid members include children, pregnant women, parents and caretakers, low-income adults, older adults, and individuals with disabilities.

97% of Medicaid members with full-benefit coverage are served through managed care. This public-private partnership offers members the choice of six statewide managed care organizations (MCOs). Virginia Medicaid is currently working to unify its two managed care programs. As an initial step in this multi-phase initiative, Virginia Medicaid rebranded all member-facing health coverage programs under a single name, Cardinal Care, starting January 1, 2023.

Cardinal Care includes all Medicaid members in managed care, fee-for-service, Family Access to Medical Insurance Security and Plan First. As part of this initiative, the two existing managed care programs, Medallion 4.0 and Commonwealth Coordinated Care Plus, will be unified into a single managed care program.

A unified managed care program is an initial, foundational step in the broader effort to reprocure Virginia's managed care program with the contracted MCOs.

# Virginia Medicaid 101

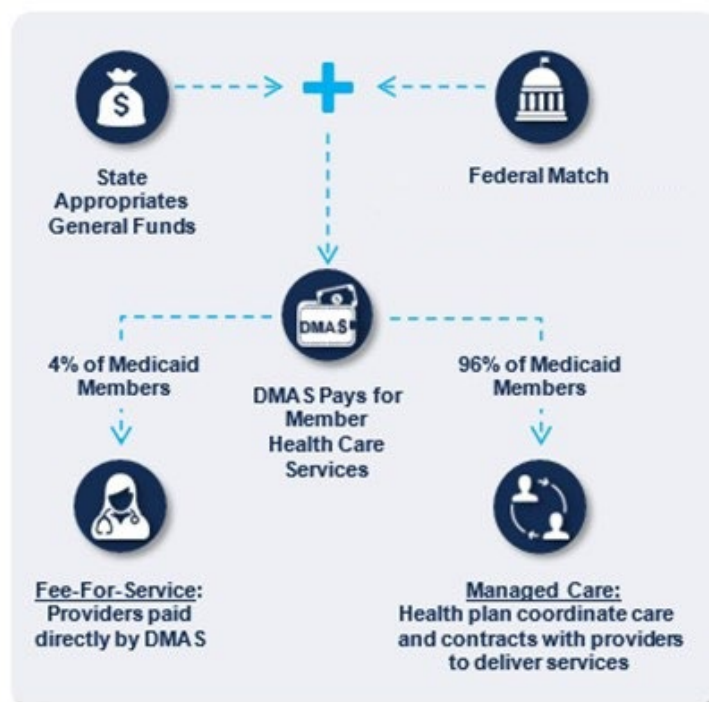
Medicaid covers primary and specialty health services, inpatient care, behavioral health, and addiction and recovery treatment services. In addition, Medicaid long-term services and supports enable thousands of Virginians to remain in their homes or to access residential and nursing home care.

## Covered Medicaid Services:

- Acute Care, Primary Care, Behavioral Health, Addiction Treatment, Long-Term Services and Support, Dental (Adults and Children)

## How is Medicaid Funded?

Virginia Medicaid and the Children's Health Insurance Program (CHIP) are administered by the Department of Medical Assistance Services (DMAS) and are jointly funded by Virginia and the federal government under Title XIX and Title XXI of the Social Security Act.



# Virginia Medicaid 101

## How to Apply for Medicaid:

Virginians must meet specific income thresholds and/or other eligibility criteria before qualifying to receive Medicaid benefits. There are multiple ways to apply:

- **Call 833-5CALLVA (833-522-5582)**
  - (TDD: 1-888-221-1590)
  - Or call the Virginia Department of Social Services Enterprise Call Center at **855-635 1370** (if applying for additional benefits such as the Supplemental Nutrition Assistance Program, SNAP).
- **Apply online** at CommonHelp: [CommonHelp.virginia.gov](https://CommonHelp.virginia.gov)
  - Or apply online at the Health Insurance Marketplace: **Healthcare.gov**
- **Mail, fax, or drop off** a paper application to the local Department of Social Services.
  - Visit <https://coverva.org/en/apply> to print an application, or visit <https://www.dss.virginia.gov/localagency/index.cgi> to find the phone number and locations of the local departments.

For help with applying, general program information, eligibility requirements, application status, explanation of coverage and benefits, and assistance with application issues, individuals should contact the Cover Virginia Call Center at 1-855-242-8282(toll free) or 1-888-221-1590 (TDD) or visit [www.coverva.org](http://www.coverva.org).

## Need Help or Additional Information?

If you are an elected official and have an inquiry or if you need to contact us on behalf of a constituent, please contact Will Frank, Senior Advisor for Legislative Affairs, at [LegislativeAffairs@dmas.virginia.gov](mailto:LegislativeAffairs@dmas.virginia.gov). For all other inquiries, please contact the Department of Medical Assistance Services at 804- 786-7933.