

Virginia Department of Medical Assistance Services



Forum on Language and Disability Access

Breaking Barriers: How Language and Disability Access Training Can Improve Access for People with Limited English Proficiency and People With Disabilities

Meeting Agenda

Date: Tuesday, December 5th, 2023 (10AM-12PM)

Virtual Platform ⊠ In-Person □

Access Link for Event	Phone Bridge for Audio ONLY	Access Code for Audio ONLY
Event Registration Link	+1 434-230-0065,,627156269# United	Meeting ID: 248 408
	States, Lynchburg	582 979
	Phone Conference ID: 627 156 269#	Passcode: YeYoYT

Approximate Time	Activity
10:00 AM – 10:05 AM	Welcome and Introductions
10:05 AM – 10:10 AM	Opening Keynote - Patricia Michelsen-King, Federally Certified Interpreter, VCU Faculty
10:10 AM – 10:30 AM	Presentation – Tips to Help you Implement a Civil Rights Training. By Montserrat Serra,
	DMAS Civil Rights Coordinator
10:30 AM – 11:45 AM	Panel Discussion – How Language and Disability Access Training Can Improve Access
	for People with Limited English Proficiency and People With Disabilities

- Office of New Americans, VA DSS
- Office of the County Administrator, Public Affairs and Communications | Loudoun County
- Virginia Department of Health
- Virginia Employment Commission

11:45 AM – 11:55 AM Q&A and Public Comments 11:55 AM – 12:00 PM Closing

NOTE: We strive to host inclusive, accessible events that enable all individuals to engage and participate fully. Automatic live transcription will be available during the event. For inquiries about accessibility for persons with disabilities, and limited English proficiency, please notify the DMAS Civil Rights Coordinator at civilrightscoordinator@dmas.virginia.gov, or at (804) 482-7269, at least five (5) business days prior to the meeting to make arrangements.

Meeting Contact for Questions: civilrightscoordinator@dmas.virginia.gov

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